



# Service Bulletin

## TECHNICAL

**Subject:** Dark Stains on Tonneau Lid Outlining Convertible Roof

**Models:** 2005-2013 Chevrolet Corvette Convertible Models Only

*This bulletin replaces PIC4962C. Please discard PIC4962C.*

### Condition



Some customers may comment on a stain on the rear tonneau lid, noticed when the roof is retracted and the tonneau is exposed. The stain is commonly found centered on one or both of the forward hump surfaces of the tonneau lid.

### Cause

The cause of this condition may be the rear glass sunshade bleeding its dye onto the rear tonneau and the paint absorbing this dye due to the paint curing process at Bowling Green Assembly. This will typically be noticed on lighter colored vehicles, however, it may occur on any color vehicle.

### Correction

A transparent protective tape is being installed on convertibles that are painted white or yellow at the production facility, beginning with production on September 17, 2012.

To correct this concern, polish/refinish the rear tonneau and add two pieces of transparent protective film using the procedures below:

1. Following manufacturer specific instructions, use a light rubbing compound to remove the stain.
2. Polish the area.
3. Confirm that the stain is removed. If the stain is removed, apply one piece of transparent protective film, GM P/N 23117964 over the affected areas at each location to prevent the stain from reoccurring.

**If the stain is still present after using the light rubbing compound, do not apply the protective film until continuing with the remaining steps.**

4. Wet sand the affected area.
5. Refinish the panel using the appropriate base and clear coat.
6. Allow to dry fully, then apply one piece of transparent protective film, GMP/N 23117964 over the affected areas at each location to prevent the stain

from reoccurring.

## Parts Information

| Part Number | Description           | Quantity |
|-------------|-----------------------|----------|
| 23117964    | TAPE-F/TOP PROTECTIVE | 2        |

## Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description                                                              | Labor Time                         | Paint Code               |
|-----------------|--------------------------------------------------------------------------|------------------------------------|--------------------------|
| A0110           | Finesse Sanding and Buffing                                              | Use Published Labor Operation Time | Use Published Paint Code |
| A2682           | Folding Top Stowage Compartment Lid Partial Refinish<br>Color/Clear Coat | 1.8 hrs                            | GL                       |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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