



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Information for DTCs P0965, P2719 and/or P2728

Models: 2013 Buick Enclave
2013 Cadillac SRX, XTS
2013 Chevrolet Equinox, Malibu, Traverse
2013 GMC Acadia, Terrain
Equipped with 6T70, 6T75 Automatic Transmission (RPOs M7U, M7V, M7W, M7X)

Condition/Concern

Technicians may find DTCs P0965, P2719 and/or P2728 stored history codes in the Transmission Control Module (TCM). These are Type C DTCs and will not illuminate the MIL.

These DTCs have no impact to the customer and no transmission driveability concerns will be noted as a result of these DTCs being observed as history codes.

These DTCs may be setting falsely when the transmission fluid temperature is in the -0.5 to 0°C range while the vehicle is in Park or Neutral.

Recommendation/Instructions

If these DTCs are found as history codes that were set when transmission fluid temperatures were -0.5 to 0°C and the vehicle was in Park or Neutral they should be ignored. No parts should be replaced in an attempt to correct these DTCs.

If these DTCs are active codes that remain when the transmission fluid temperature is above 0°C, the DTC should be diagnosed following SI diagnostics for the DTC being set.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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