



Service Bulletin

PRELIMINARY INFORMATION

Subject: Doors Locked While Remote Keyless Entry (RKE) Transmitter is in Vehicle

Models: 2011-2013 Cadillac SRX

Attention: This PI also applies to export vehicles.

Condition/Concern

Some customers may comment that the doors locked after leaving the remote keyless entry (RKE) transmitter inside the vehicle and they are unable to get inside the vehicle.

Recommendation/Instructions

An updated software calibration has been released to address this concern. Reprogram the body control module (BCM) using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the Body Control Module Programming and Setup procedure in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
N4808	Body Control Module Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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