



Service Bulletin

PRELIMINARY INFORMATION

Subject: Seat Belt Webbing/Latch Plate Becomes Twisted

Models: 2011-2013 Buick Enclave, LaCrosse, Regal
2011-2013 Cadillac CTS, SRX
2011-2013 Chevrolet Equinox, Malibu, Traverse, Volt
2012-2013 Chevrolet Sonic
2011-2013 GMC Acadia, Terrain

This PI is being revised to add the 2013 model year. Please discard PI0388A.

Condition/Concern

Some customers may comment that the driver or passenger side seat belt is twisted or the latch plate is facing backward on the webbing.

The slot in the latch plate is opened enough to allow it to slide freely on the seat belt. The opening also allows the seat belt webbing to twist in the latch plate.

Recommendation/Instructions

Do not replace the seat belt retractor assembly. The latch plate can be repositioned properly on the webbing by pulling the webbing to one side and folding it over onto itself above the latch plate. Then push the latch plate upward over the fold until the twist is removed. It is easiest if the webbing is folded toward the plastic cover and not toward the metal bar.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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