



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Vehicle Remote Start Inoperative with Service Key Transmitter P/N 13579228 – Other Functions Normal

**Models:** 2012-2014 Chevrolet Cruze  
Equipped with Remote Start (RPO BTV)  
Excludes Passive Door Locks (RPO ATH)

### Condition/Concern

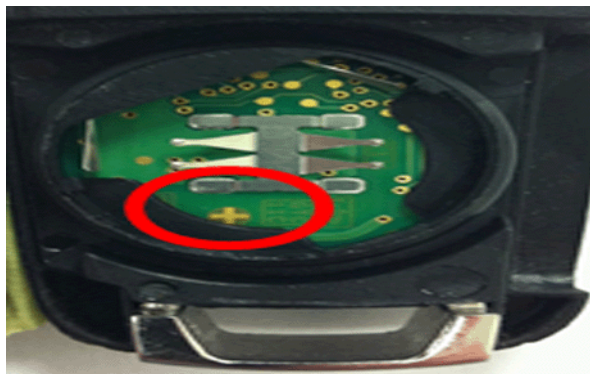
Some customers may comment that the vehicle remote start is inoperative when using service key transmitter P/N 13579228. All other transmitter buttons function normally.

This may be due to the circuit board inside the transmitter being incorrect.

### Recommendation/Instructions

Since P/N 13579228 is printed on the transmitter battery cover, and may have been swapped with other transmitters, the technician must use the following method to verify for an incorrect printed circuit board:

1. Remove the battery cover and take the battery out from the transmitter.
2. Position the key blade at 12 o'clock and look at the printed circuit board.



3. If the circuit board has a  $\pm$  at the 6 o'clock position as shown in the illustration above, replace the key transmitter with the different part number shown below. Refer to key with Integrated Transmitter Replacement and Programming in SI.

### Parts Information

Part Number	Description
13504199	KEY ASM-DR LK & ING FLDG (R/CON DR)

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
6410070	Key with Integrated Transmitter Replacement	Use Published Labor Operation Time

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