



Service Bulletin

PRELIMINARY INFORMATION

Subject: Service Driver Assist Message on DIC After Replacing Memory Seat Module

Models: 2013 Cadillac ATS
Equipped With Memory Seats (RPO A45) and Without UGN and UVZ

Condition/Concern

Some customers may comment on a Service Driver Assist message on the DIC after memory seat module replacement. This may be caused by the module calibration not being optimal for non-haptic seats.

Recommendation/Instructions

An updated software calibration has been released to address this condition.

Update the memory seat module using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810875	Driver or Passenger Seat Adjuster Memory Module Reprogramming with SPS	Use Published Labor Operation Time

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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