



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Software Update for EL-50332 Hybrid/EV Battery Service Tool

**Models:** 2014 Cadillac ELR  
2011-2014 Chevrolet Volt  
2014 Chevrolet Spark EV

The purpose of this PI is to introduce a new software that is available for the EL-50332. These updates include the following:

1. Enables Pack Depowering and Battery Section Servicing of the Cadillac ELR
2. Enables Pack Depowering of the Chevrolet Spark
3. Enables continuous data monitoring and USB writing for Pack Info Mode for all vehicles

### Tool Software Updates

This tool requires periodic software updates. If a specific issue is identified and resolved with a software update, the availability may be communicated directly to you. The latest software release is available on the GM Dealer Equipment Website.

### U.S. Dealers

#### GM Dealer Equipment Website Access

This site can be accessed through GM Global Connect, Service Workbench, "GM Essential Tools - Software Updates." Follow the on-line instructions for updating the GR8.

**Important:** To access downloads on this website you must first register and establish a user name and password. A link is provided below the sign-in area to "Apply for Access." Contact GMDE at 1-800-GM-TOOLS if assistance is needed.

For your convenience, here is the direct link to the GMDE software update Webpage: <http://www.gmdesolutions.com/downloads>

### Canadian Dealers

#### Dealer Equipment & Services (DES) Canada Website Access

This site can be accessed through GM Global Connect, Service Library, Tools and Processes and Equipment and then select "Dealer Equipment & Services (DES) Canada."

**Important:** To access downloads on this website, you must first register and establish a user name and password. A link is provided at bottom of page to "Create an account" or Contact DES at 1-866-868-3372 if assistance is needed.

For your convenience, here is the direct link to the DES Canada website where you can select the software update page: <http://www.des-canada.ca>.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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