



Service Bulletin

PRELIMINARY INFORMATION

Subject: Front Seat Lateral Movement, Clunk, Squeak, Click Noise or Shift While Cornering

Models: 2012-2014 Buick Verano
2011-2014 Chevrolet Cruze
Equipped with RPO A53, ADS, AH4 6-Way Power or 6-Way Manual Driver or Passenger Seat

This bulletin has been revised to update the Model years and update the Labor Operation to the Global Labor Code (GLC). Please discard PI0686.

Condition/Concern

Some customers may comment on a lateral movement in the seat while cornering. This condition has also been described as a clunk, squeak, click noise or shift in the seat. This condition occurs on the driver side 6-way manual or power adjusted seat. This condition may also be present on the passenger side seat if the vehicle is equipped with a 6-way adjustable passenger seat.

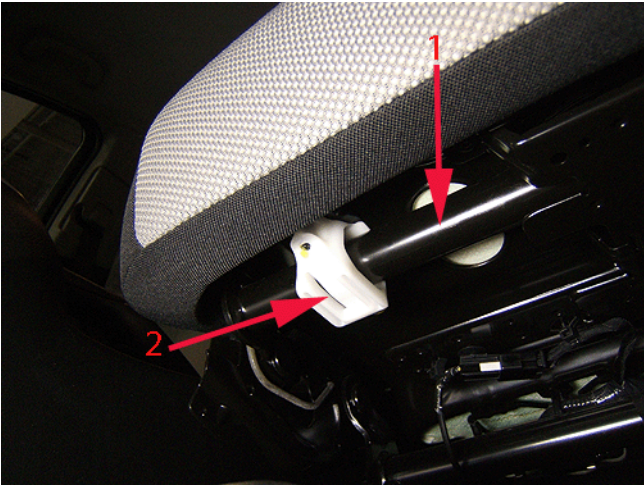
This condition may be caused by movement between the seat pan and the seat cross tube.

Recommendation/Instructions



A clip has been made available to eliminate the lateral seat movement. Use the following steps to install the clip to the driver side seat. If the vehicle is equipped with a 6-way adjustable passenger seat, repeat the procedure on the passenger seat.

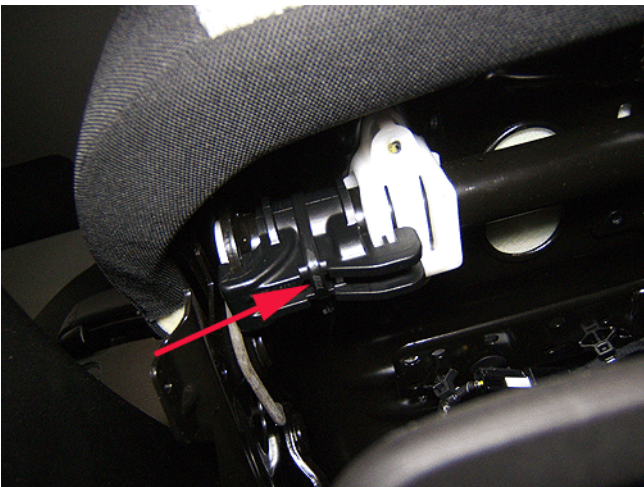
1. Raise the front of the seat bottom to the highest position and move the seat assembly to the rearmost position.



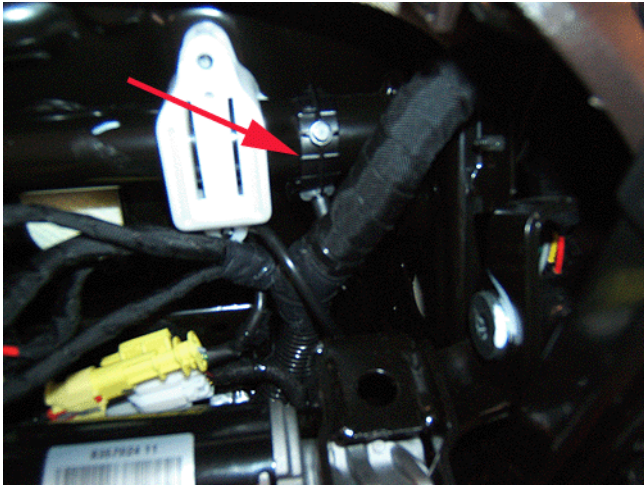
2. Locate the front crossbar as shown (1).
- Identify the inboard guide block (2) on manually adjusted seats (closest to center console).
 - Identify the outboard guide block (2) on power adjusted seats (closest to door).



3. Install the clip as shown. Ensure the clip is fully seated around the crossbar and on the guide block.



4. Install a nylon wire tie as shown. Trim the excess wire tie material.



5. On vehicles equipped with power seats, there may be a wire harness attached to the crossbar where the clip is to be installed.
 - If there is a harness clipped to the seat crossbar, remove the harness and clip from the crossbar.
 - Cut the clip off of the harness.
 - Use a second wire tie to re-secure the harness to the new seat clip. Ensure the harness does not come into contact with the connector area of the first wire tie.

Repeat the above steps on the passenger seat if required.

Parts Information

| Part Number | Description | Qty |
|-------------|-------------------------------------|------------|
| 13405675 | Front Seat Cushion Lateral Retainer | 1 Per Seat |

Warranty Information

For vehicles repaired under warranty, use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------|
| 7080068* | Install Front Seat Cushion Lateral Retainer | 0.2 hr |
| Add | For Passenger Seat | 0.1 hr |

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION