

Front Door Glass Run Is Loose

Service Category Vehicle Exterior

Section Window/Glass

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2011 – 2012	Sienna	

Introduction

Some 2011 – 2012 model year Sienna vehicles may exhibit a condition where the front door glass run on either the RH or LH side becomes loose or does not stay in place. Vehicles may also exhibit a condition where the front door glass run is pulled off the track and may come down while the window is operated. Use the following repair procedure to address this condition.

Production Change Information

This bulletin applies to:

- All 2011 Sienna vehicles.
- 2012 Sienna vehicles produced **BEFORE** the Production Change Effective VINs shown below.

ENGINE	PLANT	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
1AR-FE	TMMI	2WD	5TDKA3DC#CS016639
2GR-FE			5TDZK3DC#CS278222
			5TDKK3DC#CS278222
			5TDXK3DC#CS278222
			5TDYK3DC#CS278222
		4WD	5TDJK3DC#CS048896
5TDDK3DC#CS048896			

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
671051	R & R Window Run	0.6	68141-08020 68151-08020	62	14

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
68141-08020	Same	Run, Front Door Glass RH	1
68151-08020	Same	Run, Front Door Glass LH	1

Repair Procedure

1. Verify condition is present.

Figure 1.



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Repair Procedure (Continued)

2. Replace the front door glass run according to Repair Manual instructions.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- [2011](#) / [2012](#) Sienna:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Disassembly”
 - [2011](#) / [2012](#) Sienna:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Front Door: Reassembly”
3. Once in place, ensure the front door glass run is properly installed by applying pressure to the vertical and horizontal planes of the upper 90° corner of the window.

Figure 2.



Figure 3.



4. Confirm the window operates properly and the door glass run stays in place.