

Subject

Amber colored fluid coming from EPS column

Market

USA

Service Category

Steering

Section

Steering Column

Applicability

Applicable Vehicles

APPLICABLE VEHICLES2012-2014
2013-2014
2012-2014Camry
Avalon HV
Camry HV2013-2014
2009-2013Avalon
Corolla**CONDITION**

Some customers have experienced amber colored oil like substance found on floor mats. Further investigation reveals the electric power steering column showing signs of the oiling substance leaking.

RECOMMENDATIONS

- This issue is currently under investigation.
- Please create a TAS case and contact Technical Assistance (TAS) to submit details on any vehicle identified matching the condition described in this document prior to repair.
- If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.
- When creating a TAS case, use the following case coding to ensure it is directed to the Chassis group:
 - Steering + Steering Column + Unknown + Leak

LINK REFERENCES

This Tech Tip does not contain any link references