TOYOTA

Technical Service Bulletin

Premium HDD Navigation Gracenote Database Update Process (AVN/AW-EMV)

Service Category	Audio/Visual/Telematics		
Section	Navigation/Multi Info Display	**Market**	USA

Toyota Supports
ASE Certification

ASE CERTIFIED

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2013	Avalon, Avalon HV, Camry, Camry HV, Land Cruiser, Prius, Prius PHV, Prius V, RAV4 EV, Sequoia, Venza	
2014	Avalon, Avalon HV, Camry, Camry HV, Land Cruiser, Prius, Prius PHV, Prius V, RAV4 EV, Venza	
2012	Camry, Camry HV, Prius, Prius PHV, Prius V, RAV4 EV	

REVISION NOTICE

October 3, 2013 Rev1:

- **Applicability has been updated to include 2014 and additional 2012 – 2013 model year vehicles.**

- **The Required Tools & Equipment information has been updated.**

Any previous printed versions of this bulletin should be discarded.

Introduction

Toyota models equipped with the Premium HDD Navigation (AVN/AW-EMV) System will periodically require an update to the Gracenote® Database. Gracenote® includes detailed information for songs (i.e., Genre, Artist, Song Title, Album Name, etc.). The Gracenote® update will be included on the "USB Drive Navigation Map Update" SST. A Gracenote® update must be performed before a Navigation Map Update. A Navigation Map Update is not required to complete the Gracenote® update. Use the process described in this bulletin to perform the update.

Premium HDD Navigation Gracenote Database Update Process (AVN/AW-EMV)

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
USB Drive Navigation Map Update - Denso*	TOYD-HDD07-13	1

* Essential SST.

> **NOTE**
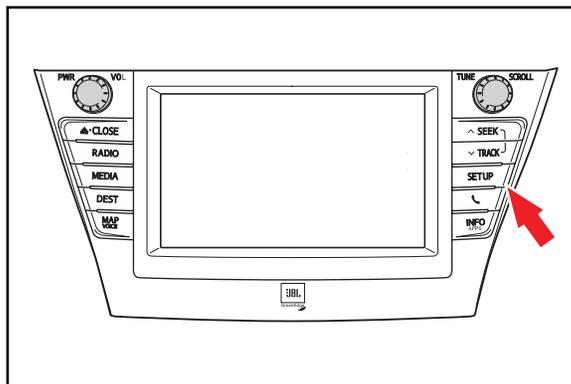> **Additional SSTs may be ordered by calling 1-800-933-8335.**

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Repair Procedure

1. Cycle ignition ON (Ready OFF/Engine OFF).

2. Insert the USB Drive SST into the USB port of the vehicle (usually located under the navigation head unit, center console/armrest, or glove box).

3. Press the *Setup* button on the navigation head unit.

Figure 1.

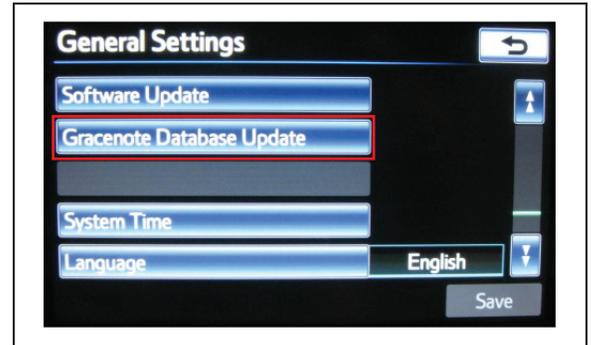4. Select *General* on the navigation screen.

Figure 2.

Premium HDD Navigation Gracenote Database Update Process (AVN/AW-EMV)
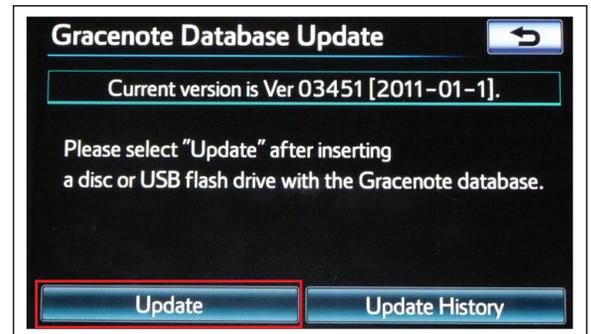
Repair Procedure (Continued)

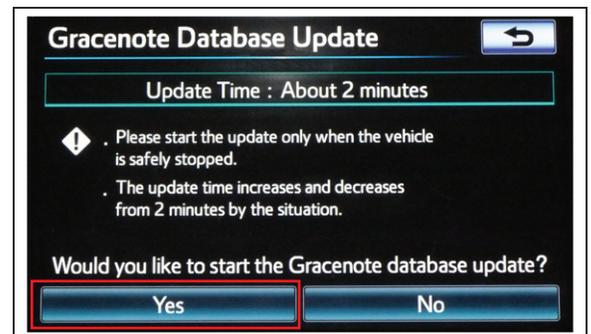5. Press the down arrow and then select *Gracenote Database Update*.

Figure 3.

6. Select *Update*.

Figure 4.

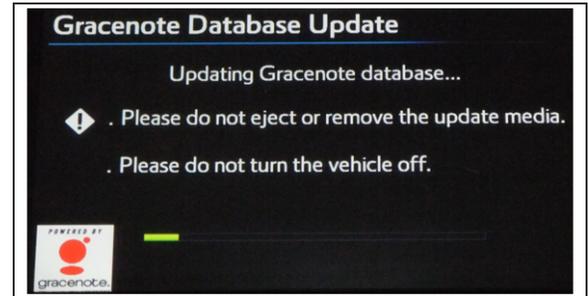7. Select *Yes*.

Figure 5.

Premium HDD Navigation Gracenote Database Update Process (AVN/AW-EMV)

Repair Procedure (Continued)

8. Gracenote Database Update will begin automatically.

   > **NOTE**
   > **This process will take about 2 minutes.**

Figure 6.

9. The head unit will display the new Gracenote® version upon completion.

   The head unit is now ready for a Navigation Map Update (if desired).

Figure 7.