

Power Sliding Door Inoperative from Overhead Console Switch

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2011	Sienna	VDS(s): DK3DC, JK3DC, KA3DC, KK3DC, XK3DC, YK3DC

Introduction

Some 2011 model year Sienna vehicles may exhibit a condition in which the power sliding doors or power hatch are inoperative from the overhead console switch or require excessive pressure on the overhead console switch to operate. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	ENGINE	DRIVETRAIN	PRODUCTION CHANGE EFFECTIVE VIN
Sienna	TMMI	1AR-FE	2WD	5TDKA3DC#BS009415
		2GR-FE		5TDKK3DC#BS177458
				5TDXK3DC#BS177458
			5TDYK3DC#BS177458	
		4WD	5TDJK3DC#BS030393	
			5TDDK3DC#BS030393	

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Plastic Pry Tool Kit*	00002-06020-01	1

* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
812011	R & R Interior Light Assembly	0.2	63650-08160-## 63650-08170-## 63650-08180-## 63650-08190-## 63650-08420-## 63650-08430-## 63650-08440-## 63650-08450-## 63650-08460-## 63650-08470-## 63650-08480-## 63650-08490-##	72	71

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER	PART NAME	QTY
63650-08160-##	Box Assy, Roof Console	1
63650-08170-##		1
63650-08180-##		1
63650-08190-##		1
63650-08420-##		1
63650-08430-##		1
63650-08440-##		1
63650-08450-##		1
63650-08460-##		1
63650-08470-##		1
63650-08480-##		1
63650-08490-##		1

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Repair Procedure

1. Confirm that one of the following conditions is present:

- The power sliding door(s) or power hatch are inoperative from the overhead console switch.
- Excessive pressure on the overhead console switch is required to operate the power sliding door(s) or power hatch.

If one or both of these conditions did not occur, this bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

2. Confirm that both power doors and the power hatch (if equipped) operate normally from all other switches.

If abnormal power door or hatch operation is identified from any switch other than the overhead console switch, this bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

3. Remove the overhead console assembly.

Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:

- 2011 Sienna:
Vehicle Exterior – Sliding Roof/Convertible – “Sliding Roof/Convertible: Sliding Roof Switch Assembly: [Removal](#)”

4. Test the power sliding door and power hatch switches following instructions in the Repair Manual. If resistance is not as specified, continue to next step.

Refer to TIS, applicable model and model year Repair Manual:

- 2011 Sienna:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Power Slide Door Control Switch (for Roof Side): [Inspection](#)”
- 2011 Sienna:
Vehicle Exterior – Door/Hatch – “Door/Hatch: Power Back Door Control Switch: [Inspection](#)”

5. Replace the overhead console assembly with the NEW part.

Refer to TIS, applicable model and model year Repair Manual:

- 2011 Sienna:
Vehicle Exterior – Sliding Roof/Convertible – “Sliding Roof/Convertible: Sliding Roof Switch Assembly: [Installation](#)”

6. Confirm normal operation of the power sliding doors and the power hatch (if equipped).