

Subject:

Premium Display Audio with Entune Diagnosis

Market:

USA

Service Category:

Audio/Visual/Telematics

Section:

Audio/Video

Applicability:

2012+ Vehicles with DA and Entune

APPLICABLE VEHICLES

2012-2013	Camry	2013	Highlander
2012-2013	Prius	2012-2013	Tundra
2012-2013	Matrix	2013	Avalon HV
2012-2013	Prius V	2012-2013	4Runner
2012-2013	Avalon	2012-2013	RAV4
2012-2013	Venza	2012-2013	Prius PHV
2012-2013	Tacoma	2012-2013	Prius C
2013	Highlander HV	2012-2013	Camry HV
2012-2013	Corolla		

CONDITION

When diagnosing audio, navigation, and Bluetooth concerns on Toyota vehicles equipped with Premium Display Audio with Entune, adhere to the guidelines listed below.

RECOMMENDATIONS

Refer to the Problem Symptoms Table in the Audio and Visual System section of the repair manual to diagnose concerns that involve:

- Sound quality
- FM radio
- AM radio
- Satellite radio
- CD or DVD player
- AUX and USB audio input

Refer to the Problem Symptoms Table in the Navigation System section of the repair manual to diagnose customer concerns that involve:

- Navigation system
- Bluetooth functions
- Entune apps

NOTE: The navigation, Entune and Bluetooth functions are part of the extension box module.

LINK REFERENCES

This Tech Tip does not contain any link references

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