

Subject

Rear A/C Refrigerant Line Clamp Separation

Market

USA

Service Category

Vehicle Interior

Section

Heating/Air Conditioning

Applicability

2011-2013 Highlander, Sienna and Sequoia

APPLICABLE VEHICLES

2011-2013	Highlander	2011-2013	Sienna
2011-2013	Sequoia		

CONDITION

On some Highlander, Sienna, and Sequoia vehicles, a plastic clamp connecting the rear A/C lines may become loose. This may allow separation of the A/C lines and a loss of refrigerant.



RECOMMENDATIONS

This issue is currently under investigation. If you find a vehicle that meets the following criteria below, DO NOT attempt to repair. Contact TAS for further diagnostic instructions:

1. Low refrigerant in A/C system.
2. Plastic line clamp missing, loose, or not fully engaged.

When creating the TAS case, please use the following coding:

Vehicle Interior -> Heating/Air Conditioning -> Cooling -> Leak

If you are attempting to contact TAS on a weekend or TMS holiday, continue with diagnosis and submit the requested information on the next available work day. Retain all replaced parts and technician notes for possible review with TMS TAS Product Engineer.

LINK REFERENCES

This Tech Tip does not contain any link references