

Subject

Market

USA

Rear Seat Entertainment Parental Control Password Reset/Initialization

Service Category

Audio/Visual/Telematics/Telematics

Section

Audio/Video

Applicability

All applicable vehicles

APPLICABLE VEHICLES

| | | | |
|-----------|--------------|-----------|---------------|
| 2004-2011 | Highlander | 2009-2011 | Tundra |
| 2004-2011 | Sienna | 2009-2011 | Venza |
| 2008-2011 | Land Cruiser | 2006-2009 | 4Runner |
| 2004-2011 | Sequoia | 2006-2011 | Highlander HV |

CONDITION

Some customers may complain that the Rear Seat Entertainment (RSE) system is inoperative if they have misplaced the parental passcode for the system.

RECOMMENDATIONS

The Rear Seat Entertainment system can be reset/initialized following the procedure below.

The passcode can be reset/initialized by pressing the DELETE or CLEAR button on the display (see below) or remote control ten times. If the reset/initialization is successful, all entry spaces with turn to dashes (-).

