

#### **Tech Tip** T-TT-0275-13

December 04, 2013

# No Map Data on Navigation Screen

USA

Audio/Visual/Telematics

Navigation/Multi Info Display

14MY 4Runner

#### **APPLICABLE VEHICLES**

2014 4Runner

#### **CONDITION**

14MY 4Runner vehicles equipped with Navigation System may exhibit a condition which shows "No Map Data" on the navigation screen. This can happen when the vehicle is brand-new.



### **RECOMMENDATIONS**

Re-calibrate the GPS system.

1. Place the vehicle in an open air space where a GPS signal can be received.

In order to check GPS signal, please refer to Operation Check in Repair Manual. If GPS signal is not received, please refer to Problem Symptoms Table in Repair Manual.

- 2. Refresh the map screen by performing one of the two following steps.
  - (1) Key cycle OFF and ON.
  - (2) Leave the map screen and come back.
- 3. Confirm the navigation is working properly.

## LINK REFERENCES

- a) NAVIGATION / MULTI INFO DISPLAY: NAVIGATION SYSTEM: OPERATION CHECK; 2014 MY 4Runner [08/2013 ???????]
- b) NAVIGATION / MULTI INFO DISPLAY: NAVIGATION SYSTEM: PROBLEM SYMPTOMS TABLE; 2014 MY 4Runner [08/2013 ???????]

Expires on

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