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Major System:	ELECTRICAL SYSTEM	Created:	2/14/2012
Current Language:	English	Last Modified:	12/11/2013
Other Languages:	NONE	Author:	Ken Fogelstrom
Viewed:	2119		

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Coding Information

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Title: Horn Sounds On Its Own While Vehicle Parked

Applies To: Trucks and busses using one of these horn pad assemblies: 3616382C1 or 3586911C1 or 3862892C1. Affected vehicles have a build date: Between March 3, 2010 - February 13, 2012 Between August 1, 2013 - December 10, 2013

DESCRIPTION

Electric horn sounds while vehicle is parked. Occurs at low temperatures.

Likely cause: Horn pad assembly contains a manufacturing defect, in which the metal contact plates are bent.

SYMPTOMS

Horn will sound continuously in temperatures below freezing.

- Horn will stop sounding when vehicle cab is warmed up.
- If horn has sounded for more than 3-5 minutes continuously, in some cases the electric horn may also be damaged.

POSSIBLE DIAGNOSTIC TROUBLE CODES

No fault codes generated.

PARTS INFORMATION

Affects vehicles equipped with one of these horn pad assemblies:

Part #	Description	Qty.
3616382C1	HORN, STEERING WHEEL HORN PAD (NON AIRBAG)	1
3586911C1	HORN, STEERING WHEEL HORN PAD (NON AIRBAG)	1
3862892C1	HORN, PAD ASSY STEERING WHEEL	1

TROUBLESHOOTING

1. Remove horn pad assembly
2. Briefly short horn leads together to test electric horn
3. If horn sounds, install new horn pad assembly only
4. If horn does not sound, install both: new horn pad assembly and new electric horn

RESOLUTION

Replace horn pad assembly with known good part.

Horn pad assembly

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