



Service Bulletin

PRELIMINARY INFORMATION

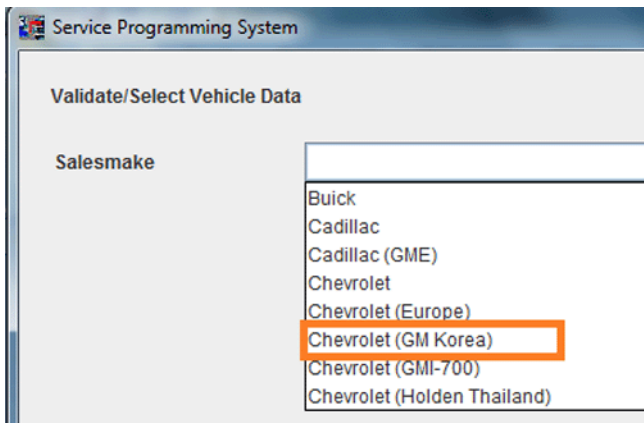
Subject: Unable to Locate Vehicle in Service Programming System (SPS)

Models: 2012-2013 Chevrolet Orlando (Canada Only)
2013 Chevrolet Spark
2013 Chevrolet Trax (Canada Only)

This PI is being revised to add the 2013 model year, include the Spark and Trax, and replaced the 2nd screen shot. Please discard PI0589.

Technicians may have difficulty finding the above vehicles in the dropdown menu during SPS programming, which could result in a call to Technical Assistance (TAC) or Techline.

These vehicles are set-up in SPS under "Chevrolet (GM Korea)" in the salesmake dropdown menu, and "Passenger Car" in the Vehicle Type dropdown.



Select Chevrolet (GM Korea) instead of Chevrolet.

Service Programming System

Validate/Select Vehicle Data

Salesmake	Chevrolet (GM Korea)
Model Year	2013
Vehicle Type	Passenger Car
Car Line	
	MALIBU
	Matiz
	Nexia
	ORLANDO
	Optra
	SPARK
	SPARK (M-350)
	TRAX / TRACKER

Select Passenger Car.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION