



Service Bulletin

PRELIMINARY INFORMATION

Subject: Driver or Passenger Power Seat Back Recliner Stuck and/or Will Not Recline

Models: 2013 Cadillac ATS

This PI is being revised to add Warranty Information. Please discard PI0948.

Condition/Concern

Some customers may comment that the driver or passenger power seat back recliner is stuck and/or will not recline.

This may be caused by the seat back recliner stuck at the full forward or against the travel stop.

Recommendation/Instructions

Most vehicles with this condition can be corrected by freeing the recliner and the condition will not occur again. If this procedure does not release the seat back recliner, replacement of the seat back frame is required.

Note: If the concern is for one side only (driver or passenger), check the other side to ensure proper operation.

Follow the procedure below to free the seat back recliner.



1. Push forward against the rear inboard top surface of the seat back while pushing the recliner switch rearward as shown in the illustrations above.

Note: Once the seat back starts to move rearward, stop pushing on the rear inboard top surface.



2. Using the power recliner switch, move the seat back forward against the full forward travel stop as shown in the illustration above.

Note: Continue activating the forward switch for 2-4 seconds after the seat back stops moving.



3. Using the power recliner switch, move the seat back rearward off the full forward stop for a few degrees as shown in the illustration above.

4. Repeat steps 2 and 3 for 5 cycles.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
C9546*	Freeing the Driver and Passenger Recliner Seat Back	0.2 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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