



Service Bulletin

PRELIMINARY INFORMATION

Subject: Hesitation During Launch and/or Step-in at Low to Moderate Speeds

Models: 2013 GMC Terrain
Equipped with 2.4L Engine (RPO LEA) and 6T45 Automatic Transmission (RPO MHC, MH7)
Built Prior to VIN Breakpoint D6294698

Condition/Concern

Some customers may comment on a hesitation or sluggish launch from a stop or at low speeds. Customers may also comment on hesitation during a step-in throttle maneuver at low to moderate speeds, typically under 80 km/h (50 mph).

Recommendation/Instructions

A revised calibration has been developed to address this concern. Update the Transmission Control Module (TCM) and Engine Control Module (ECM). To obtain the calibration, contact Techline (TCSC) at 1-800-828-6860 (English) or 1-800-503-3222 (French). Techline will re-configure the vehicle to make this calibration the default calibration for this vehicle. This is a sequential programming event.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
K9563*	Reprogram ECM/TCM	0.4 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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