



Service Bulletin

PRELIMINARY INFORMATION

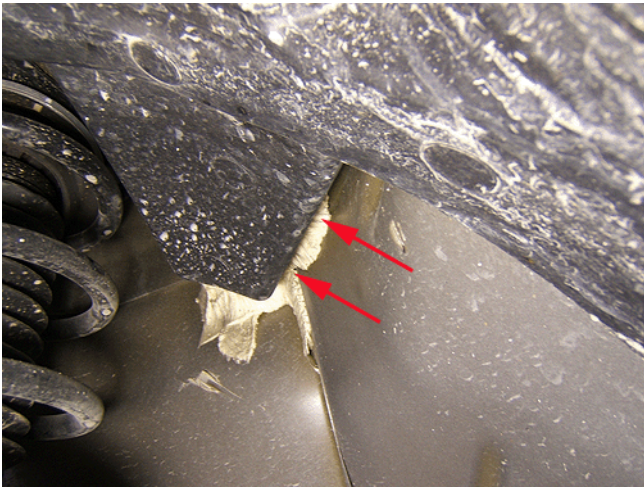
Subject: Left Front Fender Liner Rattle, Ticking or Flutter Noise While Driving

Models: 2012-2013 Chevrolet Impala

This PI is being revised to add the 2013 model year. Please discard PI0776.

Condition/Concern

Some customers may comment on a noise coming from the left front of the vehicle while driving at speeds above 65 km/h (40 mph). This condition may be described as a rattle, flutter or ticking type noise.



This noise may be caused by the left front plastic fender liner (splash shield) making contact with the body structure.

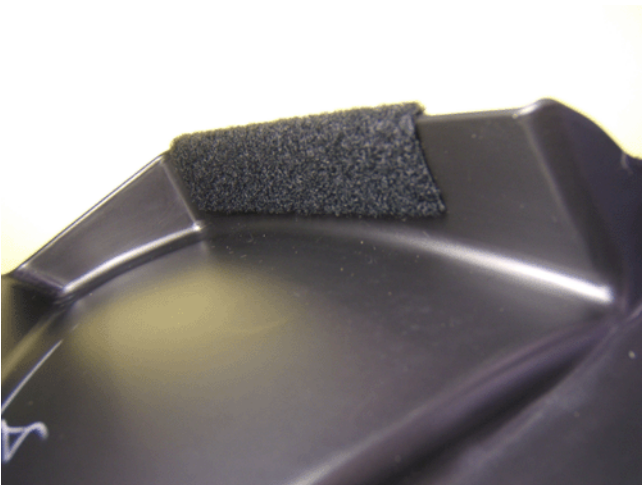
Recommendation/Instructions

Use the following steps to install isolating material on the fender liner that will prevent hard contact between the two components.

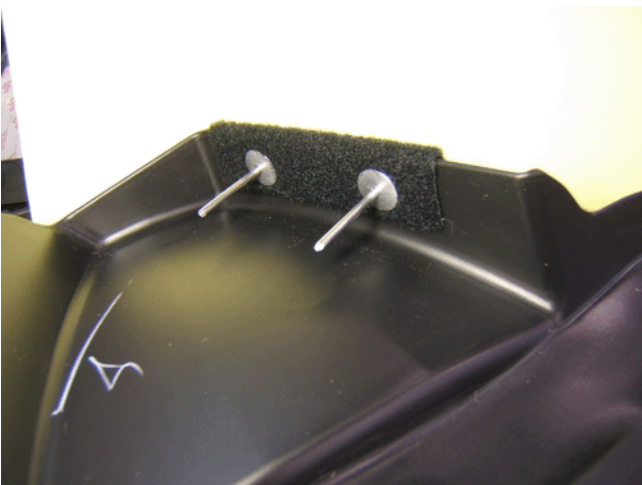
1. Remove the left front fender liner. Refer to Front Fender Liner Replacement in SI.



2. With the liner removed from the vehicle, locate the area on the liner shown.
3. Clean the repair area with a general purpose adhesive cleaner.
4. Using 50 mm (2.0 in) wide hook and loop fastener material (soft "loop" side) such as *Velcro Brand Loop 1000 2.0," prepare two pieces 200mm (4 in) long.
5. Layer the two pieces of material.



6. Fold the material length wise and install to the fender liner as shown.



7. Drill two 3.2 mm (1/8 in) holes and install two pop rivets with back up washers as shown.
8. Reinstall the left front fender liner. Refer to Front Fender Liner Replacement in SI.

Parts Information

*For ordering information contact: www.velcro.com

Part Number	Description
NPN	*Velcro Brand Loop 1000 2" Black PSA 0172
NPN	1/8 in. Pop Rivet and Washer

*We believe this source and their products to be reliable. There may be additional manufacturers of such products/materials. General Motors does not endorse, indicate any preference for or assume any responsibility for the products or material from this firm or for any such items that may be available from other sources.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
B6827*	Install Insulating Material on Left Front Fender Liner	0.6 hr

*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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