



Service Bulletin

PRELIMINARY INFORMATION

Subject: Pulsating/Rotational Noise from Right Rear of Vehicle on Brake Apply

Models: 2012-2013 Chevrolet Cruze
Equipped with Drum Brake (RPO J93)

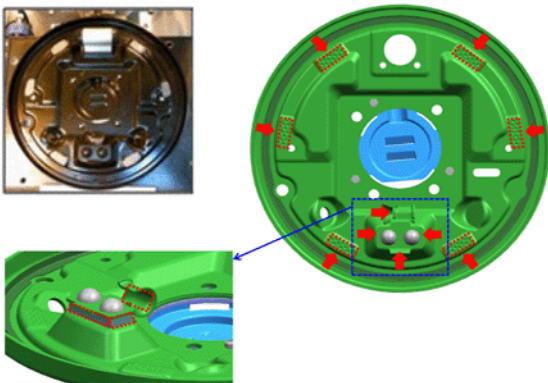
This PI is being revised to inform dealers that the brake drum is no longer restricted through PQC. All parts can now be ordered through CC&A. Please discard PI0887.

Condition/Concern

Some customers may comment about a pulsating/rotational noise coming from the right rear of the vehicle during brake apply.

This noise may be caused by an interaction from the cut between the brake drum and brake shoe.

Recommendation/Instructions



The right rear brake drum and rear brake shoes need to be replaced including applying a high temperature grease, GMP/N 12345996 (in Canada, 10953501), or equivalent, on all the locations of the backing plate as shown in the illustration above.

Note: DO NOT replace the left rear drum and shoes as this noise condition only pertains to the right side.

Parts Information

Part Number	Description	Qty
13435981	Drum, Rear Brake	1
13381403	Shoe Kit, Rear Brake	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
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H9768*	Replacing Right Rear Drum and Shoe Kit Includes Greasing the Applied Position of Backing Plate	0.9 hr
*This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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