



Service Bulletin

INFORMATION

Subject: Information on Removing Protective Film Bumper Covers Upon Delivery of Vehicle (PDI)

Models: 2012-2014 Chevrolet Express
2012-2014 GMC Savana

This bulletin has been revised to add the 2014 model year. Please discard Corporate Bulletin Number 08-08-51-003C.

This bulletin is being issued to inform dealers to remove the protective film bumper covers from the vehicle upon delivery. These protective film covers are used for transit purposes only. These protective film covers may be found on the front bumper corners and rear bumper corners (if the vehicle is equipped with a rear bumper).

These protective film bumper covers should be removed before the vehicle is stored. If the film covers are not removed and left in the sunlight, the adhesive backing on the film cover could transfer to the bumper surface.

1. Remove the protective film cover in one continuous motion in order to reduce the amount of adhesive material left behind.
2. Clean the area with a 50/50 mixture of isopropyl alcohol and water (or alcohol wipe) to remove any adhesive.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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