

Technical Service Bulletin



91 Bluetooth phone preparation: Bonding tone volume level

91 13 90 2019821/5 July 10, 2013. Supersedes Technical Service Bulletin Group 91 number 11-29 dated December 20, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2005.5 - 2008	All	Bluetooth phone preparation
A3	2006 - 2013	All	
TT	2008 - 2014	All	
R8	2008 - 2014	All	
A4 Cab	2006 - 2009	All	

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header data (Added model years)
4	12/20/2011	Revised header data (Added model year)
3	6/21/2010	Revised header data (Added pull-ahead VINs)
2	6/15/2010	Revised header data (Controlling TSB display in ElsaWeb)
1	1/08/2009	Original publication

The Bluetooth telephone bonding tone is too loud or quiet for the customer.

Technical Background

When a telephone is connected to the vehicle via the Bluetooth wireless connection, a tone is played over the audio system. The volume of this tone correlates to the volume level of the phone preparation voice control. This volume level is independent of the volume during telephone calls.

Production Solution

Not applicable.

Service

On standard vehicles:

The volume of the bonding tone can be raised or lowered by changing the voice control volume level.

1. Activate the phone preparation voice control using the Talk button on the steering wheel and raise or lower the volume to an acceptable level.
2. Explain the correlation between the bonding tone and voice control volume level to the customer.

On convertible vehicles:

Voice control is disabled on convertible models such as the A4 Cabriolet and TT Roadster. On these vehicles, the bonding tone volume level can be changed using the following procedure:

1. Temporarily enable voice control by changing the Bluetooth phone preparation module coding. Only position 2 must be changed to a value of 7: *Vehicle Self Diagnosis >> 77 - Telephone >> 007 – Coding >> XXXX7X*.
2. Exit the diagnosis session and cycle the vehicle ignition.
3. Activate voice control using the Talk button (Figure 1, Area 1) on the steering wheel and say the command “Help”.

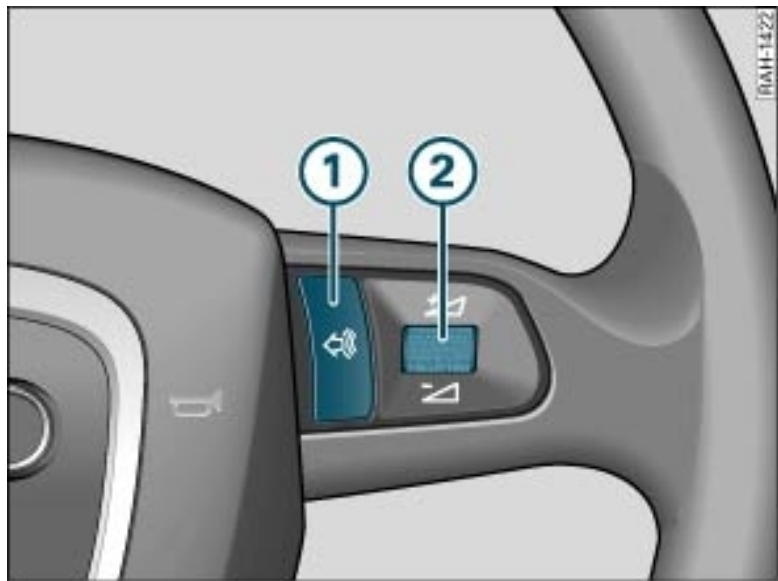


Figure 1. The Talk button (1) and right-side steering wheel thumbwheel (2).

4. While the system is playing the help message, raise or lower the volume level to an acceptable level. The right-side steering wheel thumbwheel (Figure 1, Area 2) or the radio volume knob can be used.
5. Exit the voice control dialogue by pressing the Talk button again.
6. Change the control module coding back to the original value: *Vehicle Self Diagnosis >> 77 - Telephone >> 007 – Coding >> XXXX0X*.
7. Exit the diagnosis session and cycle the vehicle ignition. Verify the Talk button is inactive and that the bonding volume is now acceptable to the customer.

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Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2019821) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.