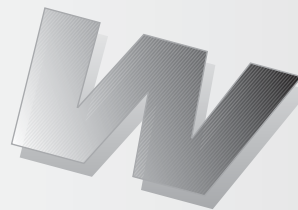


**QUALITY****ROADSTER
WARRANTY
Bulletin**

► **NOTE: Repair only if described symptoms exist or are noticed.**

Campaign no.: 2013-0010

July 17, 2013

Subject: **Possible Front Shocks Dampening Issues**

No.

2013-7

YEAR	MODEL	MODEL NUMBER	SERIAL NUMBER
2013	Spyder RT - All models	All	All

PROBLEM

Some vehicles may have been produced with shock absorbers without enough dampening. Affected vehicle may experience symptoms such as:

- More prominent need to correct steering trajectory.
- More significant front end dive while braking.
- More noticeable curb-steer on one side compared to the other.

SOLUTION

Replace both front shocks if problem is encountered.

Please note that for vehicles that are also affected by the warranty campaign bulletin 2013-1, *FRONT SUSPENSION LOWER ARM - BALL JOINT REPLACEMENT* and showing more prominent need to correct the trajectory, always start by performing the ball joint replacement warranty campaign to avoid needless shock absorber replacements.

REQUIRED PARTS

Order parts through the regular channel.

DESCRIPTION	PART NUMBER	QTY
Shock	706 001 235	2

PROCEDURE

Front Shock Replacement

Refer to appropriate *SHOP MANUAL* and replace both front shocks.

WARRANTY

Involved Vehicles Claiming

Submit a campaign claim using the following information.

For claiming procedure, refer to the *DEALER/DISTRIBUTOR WARRANTY GUIDE*.

Campaign Number	2013-0010
Claim Type	Campaign Claim
Action	Repair
Flat Rate Time	0.8 hour
Expiry date	2015-12-31

PLEASE NOTE that this campaign will be applicable only up to 3 000 km (1,865 mi) after the original campaign release.

Click in the *REPAIR BOX* while completing your claim on BOSSWeb.

The screenshot shows a software interface with a form. At the top, there is a header bar. Below it, a section titled '*Action' contains two checkboxes: 'Inspect' and 'Repair'. An arrow points to the 'Repair' checkbox. Below the form is a button labeled 'Upload File'. At the bottom left of the interface, the text 'mbg2012-010-004_ben' is visible.

Parts Return

Dealers and distributors are required to return removed parts to support their claims.

Shipping Addresses

USA DEALERS	BRP c/o Warranty Department 7575 Bombardier Court Wausau, WI 54401
CANADIAN DEALERS	BRP Warranty Parts Inspection Center 565 de la Montagne Valcourt, QC, J0E 2L0
OTHERS COUNTRIES	Contact your local distributor or BRP Regional Office.

Warranty Shipping Address Decals

Warranty shipping address decals can be ordered if needed.

COUNTRY	PART NUMBER
U.S.A.	490 901 601
Canada	484 500 001