

Tech Tips

TT 91-13-09

Date: July 19, 2013

2014 CC, Eos, Passat, Tiguan – Car-Net Operating Control Unit (Address Word 75) Not Available in ODIS Self-Test Menu

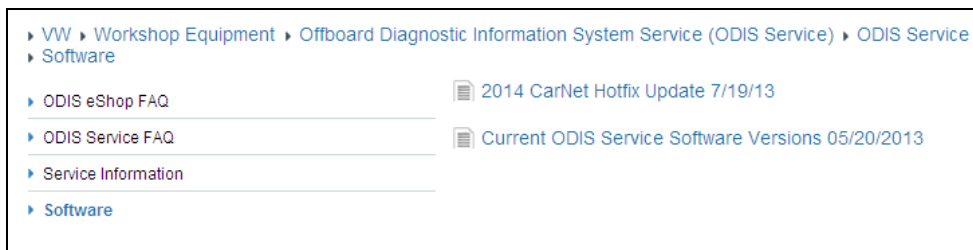
On some 2014 Volkswagen vehicles equipped with CarNet, ODIS may not display **75 – Emergency call module & comm unit** in the self-test menu. Users may also receive an error message when running OCU function tests. To correct these issues, a file within ODIS must be updated and a Hotfix needs to be installed.

Note: The file update needs to run one time for each tester. The Hotfix will need to be installed each time ODIS is restarted when servicing the 75 – Emergency call module & comm unit system.

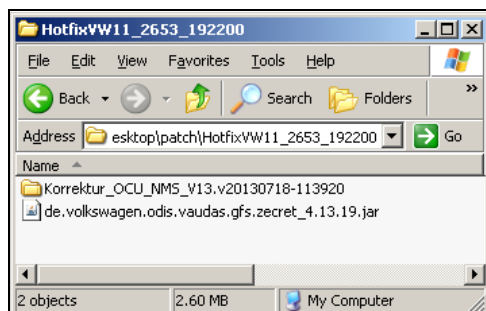
This update applies to 2014 Volkswagen vehicles except Jetta and Beetle, when using ODIS version 1.2.1.

To update the tester, follow the steps below:

1. Log in to ServiceNet to download the update package.
Go to VW / Workshop Equipment / Offboard Diagnostic Information System Service (ODIS Service) / ODIS Service / Software. The link is **2014 CarNet Hotfix Update 7/19/13**.



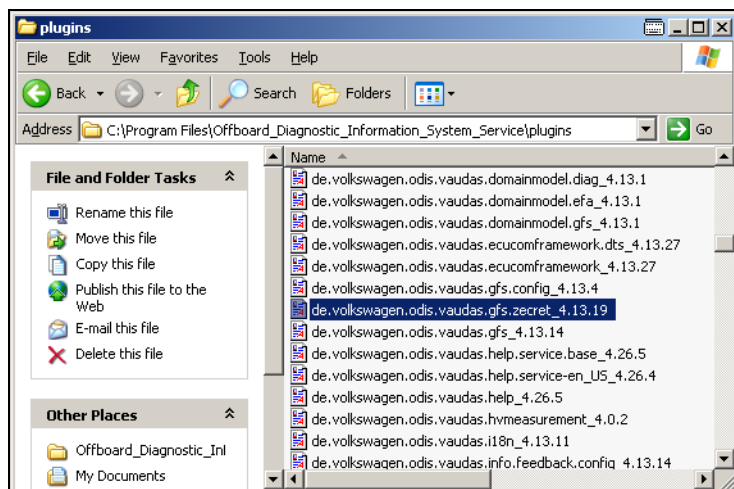
2. Download the file **HotfixVW11_2653_192200.zip**
3. Extract the files and copy to the tester desktop.
There should be 1 folder (**Korrektur_OCU_NMS_V13.v20130718-113920**) and 1 file (**de.volkswagen.odis.vaudas.gfs.zecret_4.13.19.jar**).



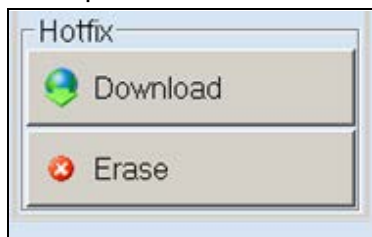


Service Information

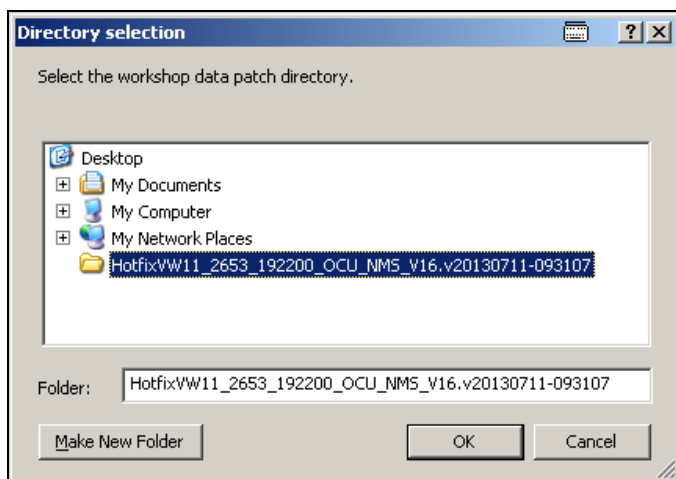
- If necessary, close the ODIS application. Copy the file **de.volkswagen.odis.vaudas.gfs.zecret_4.13.19.jar** to the directory **C:\Program Files\Offboard_Diagnostic_Information_System_Service\Plugins**.



- Start the ODIS application. Before starting a diagnostic session, in the right toolbar, scroll down and expand the Data section. In the Hotfix section, click on the **Download** button.



- Navigate to the desktop and select the Hotfix folder. Click **OK**.





Service Information

7. Click **OK** to close the confirmation dialog.



8. The update is complete.