

# Tech Tips

## TT 91-13-09

### Date: July 19, 2013

## 2014 CC, Eos, Passat, Tiguan – Car-Net Operating Control Unit (Address Word 75) Not Available in ODIS Self-Test Menu

On some 2014 Volkswagen vehicles equipped with CarNet, ODIS may not display **75 – Emergency call module & comm unit** in the self-test menu. Users may also receive an error message when running OCU function tests. To correct these issues, a file within ODIS must be updated and a Hotfix needs to be installed.

## Note: The file update needs to run one time for each tester. The Hotfix will need to be installed each time ODIS is restarted when servicing the 75 – Emergency call module & comm unit system.

This update applies to 2014 Volkswagen vehicles except Jetta and Beetle, when using ODIS version 1.2.1.

To update the tester, follow the steps below:

 Log in to ServiceNet to download the update package. Go to VW / Workshop Equipment / Offboard Diagnostic Information System Service (ODIS Service) / ODIS Service / Software. The link is 2014 CarNet Hotfix Update 7/19/13.



- 2. Download the file HotfixVW11\_2653\_192200.zip
- 3. Extract the files and copy to the tester desktop.
  - There should be 1 folder (Korrektur\_OCU\_NMS\_V13.v20130718-113920) and
  - 1 file (de.volkswagen.odis.vaudas.gfs.zecret\_4.13.19.jar).

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# **Service Information**



 If necessary, close the ODIS application. Copy the file de.volkswagen.odis.vaudas.gfs.zecret\_4.13.19.jar to the directory C:\Program Files\Offboard\_Diagnostic\_Information\_System\_Service\Plugins.



5. Start the ODIS application. Before starting a diagnostic session, in the right toolbar, scroll down and expand the Data section. In the Hotfix section, click on the **Download** button.



6. Navigate to the desktop and select the Hotfix folder. Click OK.

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# **Service Information**



7. Click **OK** to close the confirmation dialog.



8. The update is complete.

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