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VW ElsaWeb Newsletter



Das Auto.

Edition 22: February 4, 2013

Content

- [O.D.I.S. Feedback Submission](#)
- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Tech Tips](#)
- [Campaigns](#)
- [Updates](#)
- [Repair Manuals](#)
- [Wiring Diagrams](#)
- [Suggestions](#)



O.D.I.S. Feedback Submission

When submitting a feedback concerning O.D.I.S. please make sure to use the feedback system within that application. The ODIS Support button is used to send a support request or to submit feedback for the Offboard Diagnostic Information System Service, as outlined in the Service Information document VOS-12-11 Offboard Diagnostic Information System Support Button Overview, which is available on ServiceNet. Submitted feedback should include a diagnosis log using the most current version of software, a screen print of the issue (where possible) and a thorough description of the issue.

Feedback Corner

This week's feedback is from Dylan regarding a 2004 Touareg. He states:

"The repair manual does not make mention of the fuel pump G6 and G23 only right side and left side. Also the overview says, *"11 - Fuel Delivery Unit Right side- Transfer fuel pump."* Transfer fuel pump is very confusing and most technicians would think it is not the primary pump."

This feedback was reviewed by the Service Information Team and was fixed. We really appreciate you sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
16	6	6

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

[Back to top](#)

Technical Bulletins

00 13 01 - Vehicle Delivery to the Dealer - By-Pack Inspection Process					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle Convertible	2013	All	All	All	All
Jetta Hybrid	2013	1.4L (CNLA)	All	All	All

Items missing from the By-Pack, at Vehicle Delivery to the Dealer. If components are found to be missing from a sealed By-Pack bag a VTA ticket must be opened.

01 13 02 - Update Programming Transmission Control Module for Transmission Shudder

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2013	2.0L (CCTA, CBFA)	DSG (02E)	All	All

Under certain driving conditions (usually with transmission/engine warm/hot, and during low speed acceleration), the customer may experience a shudder / hesitation from the transmission.

01 13 03 - Update Programming MIL ON, DTCs P050E, P2080, P244C and/or P2478 Stored in ECM Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	2.0L TDI (CKRA)	DSG (02E)	All	All
Passat	2012	2.0L TDI (CKRA)	Manual (02Q)	All	All

Diagnostic strategy too sensitive.

01 13 04 - Update Programming MIL ON, DTC P2201 Stored in Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2012	2.0L TDI (CKRA)	DSG (02E)	All	All
Passat	2012	2.0L TDI (CKRA)	Manual (02Q)	All	All

Diagnostic strategy too sensitive.

[Back to top](#)

Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2007–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

26-12-02TT - Passat TDI – AdBlue Level Reset Procedure

Model(s)	Year	Eng. Code	Trans. Code
Passat TDI	2012–2013	All	All

To reset the AdBlue level indicator after filling, use Guided Fault Finding Function/Component selection to perform the SCR system functions test plan, available under Drivetrain > 01 – CKRA – Engine –J623 > 01-systems capable of self-diagnosis > 01 – Diesel-direct fuel inj. and glow plug system EDC 17 > 01 – Engine electronics functions. After starting test plan, make selection to "Set reducing agent fill level to full". Once test plan completes, cycle key, reset readiness, and road test vehicle until AdBlue level indicator goes out (approximately 5 minutes).

72-12-02TT - Touareg – Front Seat Backrest is in a Different Position When Re-entering the Vehicle

Model(s)	Year	Eng. Code	Trans. Code
Touareg	2011–2012	All	All

Customer concern of seat backrest in a different position when re-entering the vehicle may be caused by customer contacting backrest adjustment switch while exiting the vehicle. To prevent contact with switch, install updated switch trim panel with added cover over backrest adjustment switch as shown below. Backrest adjustment knob must also be replaced with part number 7P6959817B QWA (left) and 7P6959818B QWA (right). Be aware that the trim panel part number is based on vehicle trim level. Part numbers are as follows:

- 7P6.882.515E (driver side) / 7P6 882 516E (passenger side) Sport trim level (8-way seat)
- 7P6.882.515D (driver side)/ 7P6 882 516D (passenger side) Lux, Executive and Hybrid trim levels (12-way seat)

90-11-10TT - Vehicles – Instrument Cluster Production Mode

Model(s)	Year	Eng. Code	Trans. Code
All	2006–2013	All	All

During PDI, or after installation of a replacement cluster, "Pro" may be displayed in place of the odometer. The high beam indicator may be flashing in the instrument cluster as well. This indicates the cluster is in Production mode. Production mode is not the same as "Transport" mode.

To remove Production mode go into VSD>Address 17 – Instrument Cluster>Adaptation>Select Either channel 22 if available, or the listing for Production Mode. Toggle Production mode ‘OFF’>save and accept>back out of address 17. Cycle the key and check the cluster display.

[Back to top](#)

Campaigns

No new Campaigns in ElsaWeb. [Back to top](#)

Updates

61B7 Revision – Quality Package (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle Convertible	2013	All	All	3VW__AT_CM800257	3VW__AT_DM810254
Jetta Hybrid	2013	All	All	3VW63_AJ_DM200284	3VW63_AJ_DM415508
Jetta	2013	All	All	3VW__AJ_DM208433	3VW__AJ_DM415460
Jetta SportWagen /GolfWagon	2013	All	All	3VW__AJ_DM600047	3VW__AJ_DM655619
Beetle	2013	All	All	3VW__AT_DM600001	3VW__AT_DM653274
<p>Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"> • Procedure is valid only for vehicles that show the 61B7 code in ElsaWeb, Campaign/Action Information screen on the day of repair. <ul style="list-style-type: none"> • If the vehicle is sold it must be within the NEW VEHICLE LIMITED WARRANTY. • Procedure must be performed within the allotted time frame stated in this UPDATE. • Procedure must be performed on applicable vehicles in dealer inventory prior to sale. 					

[Back to top](#)

Repair Manuals

Elsa Name	Model	Book Updated	Reason
162	Jetta Sedan 2011>	Engine Mechanical, Fuel Injection and Ignition	Feedback #660715
1K2	Jetta Sedan 2005–2010	Engine Mechanical, Fuel Injection and Ignition	Feedback #660715
1K5	Jetta SportWagen 2009	Engine Mechanical, Fuel Injection and Ignition	Feedback #660715
AJ5	Jetta SportWagen 2010>	Engine Mechanical, Fuel Injection and Ignition	Feedback #660715
1K2	Jetta Sedan 2005–2010	Brake System	Correction
1K5	Jetta SportWagen 2009	Brake System	Correction

[Back to top](#)

Wiring Diagrams

No new Wiring Diagrams in ElsaWeb. [Back to top](#)

Suggestions:

Please send comments or suggestions to: vwoa.WorkshopInformation@vw.com

[Back to top](#)

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