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VW ElsaWeb Newsletter



Das Auto.

Edition 23: February 11, 2013

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ElsaWeb to Undergo Maintenance

ElsaWeb will be undergoing maintenance Saturday, February 9th starting at 5pm EST. During that time, users will be redirected to a backup site. All activities will be completed and ElsaWeb will be available before 7am EST on Monday, February 11th.

Feedback Corner

This week's feedback is from William regarding Tech Tip 72-12-02. He states:

"The Tech Tip has the incorrect part number for the driver's side backrest adjustment knob. Part number in Tech Tip currently is 7P6959817A QWA, correct part number is 7P6959817B QWA."

This feedback was reviewed by the Service Information Team and was fixed. We really appreciate you sending in feedback to help improve the quality of the repair Information.

Feedback Status		
New	Completed	To Factory
14	17	10

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

No new Technical Bulletins in ElsaWeb.

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Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2007–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

57-13-01TT - Touareg – Keyless Entry Remotes Inoperative

Model(s)	Year	Eng. Code	Trans. Code
Touareg	2011–2013	All	All

If all keyless entry remotes are inoperative but power door locks work from buttons inside vehicle, static current measuring mode may be active in the Diagnostic interface for databus (Gateway).

To deactivate Static current measuring mode, use Vehicle Self-diagnosis to select address word 19 – Diagnostic interface for databus (Gateway), and then select Adaptation. Choose Static current measuring mode from the displayed list, forward arrow, and ensure value is set to “not active”.

It may be necessary to cycle the ignition key for changes to take effect.

91-13-01TT - CC, Eos, Passat, Tiguan, Equipped With RNS-510 Radio—Unit Start-Up and Boot-Up Operation

Model(s)	Year	Eng. Code	Trans. Code
CC, Eos, Passat, Tiguan	2012–2013	All	All

The navigation unit may be slow to respond at times when memory use is high. This may include boot-up time after vehicle start up or times when multiple features are in use. Symptoms may be described as “Locks Up”, “Freezes”, or “No Response”.

Switching modes (i.e. broadcast radio to SAT), Rear View Camera or soft-touch keys could be affected. The operation described above is considered a product characteristic. Warranty claims submitted with described operation may be denied.

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Campaigns

64C9 - Revision - Front Window Motors

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle	2012–2013	All	All	3VW_____ _AT_CM500171	3VW_____ _AT_DM621134

Some Beetle customers have reported problems with the operation of the front windows in their vehicle. We have identified the window motors installed in production as the cause of these problems.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Elsa Name	Model	Book Updated	Reason
5K1	Golf, GTI 2010>	Engine Mechanical, Fuel Injection and Ignition	Factory Update
162	Jetta Sedan 2011>	Wheel and Tire Guide	Factory Update
7L	Touareg (7LA) 2003–2007 Touareg 2 (7L6) 2008–2010 Touareg (7P5) 2011>	Maintenance Procedures	Update

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Wiring Diagrams

No new Wiring Diagrams in ElsaWeb.

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Suggestions:

Please send comments or suggestions to: vwoa.WorkshopInformation@vw.com

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