



Das Auto.

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-13-01

Subject: ODIS Service V1.1.3 – Update Installation Instructions

Date: Feb. 12, 2013

1.0 – Introduction

This document describes the **ODIS Service V1.1.3** update installation. ODIS Service V1.1.3 updates the existing installation version **1.1.2**.

Uninstallation, reinstallation and configuration are **NOT NEEDED** as part of the V1.1.3 update.

Important prerequisites and preparations must be fulfilled prior to this update!

We recommend printing these instructions.

Notes:

- This update should be performed by the dealership **ODIS Service Administrator or IT Professional**, or **personnel qualified to perform software installations**.
- Perform all instruction steps in the exact order given. **Heed all Prerequisites and Notes!**
- Perform the update in an area that is quiet, clean, and without distraction or interruption.
- The V1.1.3 update contains approximately **6 GB of data!** Total installation time depends on the type of device and CD/DVD drive condition. Allow at least 45 minutes for laptops and 1 hour for VAS 5052A & VAS 5051B.
- If assistance with specific instruction steps is needed, contact VWGoA DTSS: 1-888-896-1298.
- For misplaced or damaged DVDs please contact Arvato Corporation at: www.vw.techliterature.com.

Before starting the update, we encourage installers to first read this document in its entirety to become familiar with the step-by-step processes.

2.0 – Preparation

Prerequisites:

- ☐ **ODIS Service V1.1.3 DVD - Order No. 005.5002.02.21 on hand.**
- ☐ Diagnostic device must have functioning CD/DVD drive and USB, and is plugged in to 115V power adapter.
- ☐ Diagnostic device booted to Windows® desktop.
- ☐ **VAS 5052A & VAS 6160/-VPC tablets:** Must be parked in base station (port replicator). We also recommend connecting a USB mouse and keyboard for easier input.
- ☐ All saved diagnostic logs transmitted.

Continued ...2/



Das Auto.

Service Information

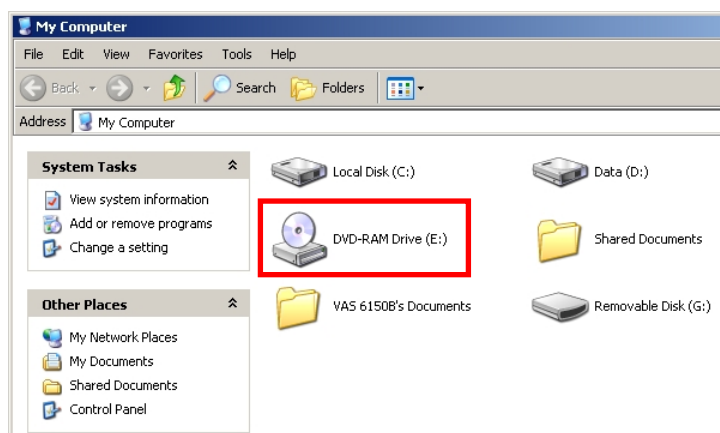
2.1 - Determine CD/DVD Drive Letter Assignment

As CD/DVD drive letter assignments may not be consistent between devices, or were altered to enable updates via USB etc., please note the existing CD/DVD drive letter assignment as follows:

1. From the Windows desktop, click **My Computer**:



2. Note the letter assigned to the diagnostic device's CD/DVD drive: **The illustration below is an example only. The drive letter assigned on your device may be different!**



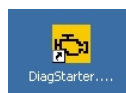
3. Close the **My Computer** Window.

2.2 – Determine Existing ODIS Service Version

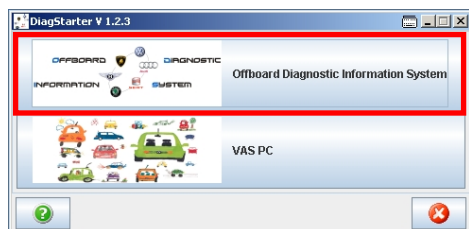
An existing installation of ODIS Service V1.1.2 is a prerequisite for the V1.1.3 update!

Please confirm the existing version as follows:

1. From the Windows desktop, locate and click the **DiagStarter....** Icon:



2. Select **Offboard Diagnostic Information System**:



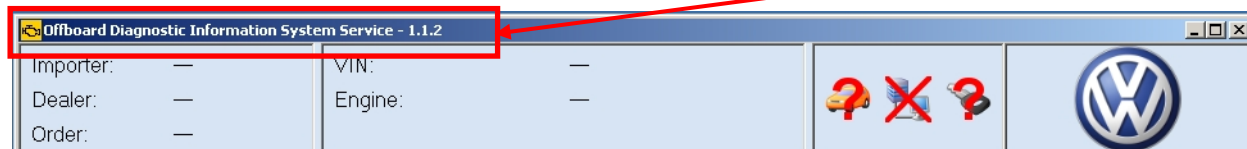
3. **Wait** while the program starts.
4. If the **ODS9004E Infrastructure - Mirror Server2** error message appears, click **OK**.
5. If the **PostSetup - Configuration data input** window appears, click **Cancel**.



Das Auto.

Service Information

6. From the ODIS Service Welcome screen, note the installed version number from the header:



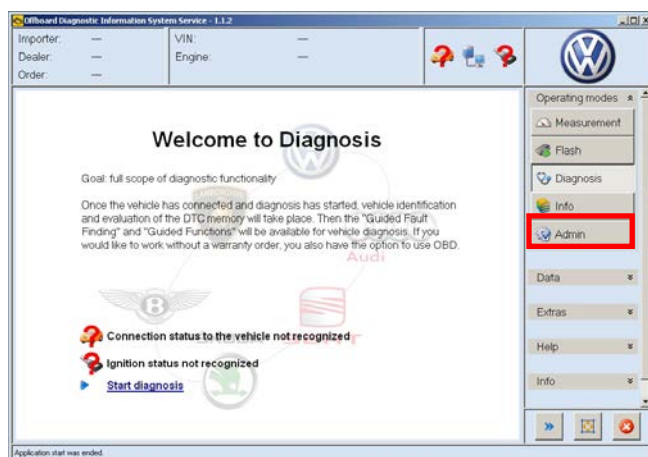
Note:

If V1.1.2 is not the existing version, obtain DVD V1.1.2 - Order No. 004.5002.02.21 and install it before proceeding with the V1.1.3 update described below. Ref. Service Information document title: ODIS Service Update Installation V1.1.2 - Installation Instructions

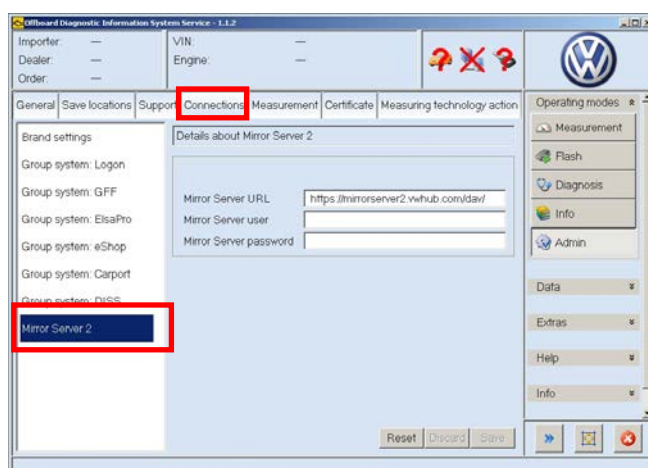
Preparation steps completed

3.0 – Update Procedure

1. Insert **ODIS Service DVD V1.1.3** into CD/DVD drive.
2. From the ODIS Service main screen, select the **Admin** operating mode:



3. Select the **Connections** tab and **Mirror Server 2** configuration category:





Das Auto.

Service Information

4. Delete the existing Mirror Server URL by backspacing out all characters in the field as illustrated:

Offboard Diagnostic Information System Service - 1.1.2

Importer: — VIN: —
Dealer: — Engine: —
Order: —

General Save locations Support Connections Measurement Certificate Measuring technology action

Brand settings

Group system: Logon

Group system: GFF

Group system: ElsaPro

Group system: eShop

Group system: Carport

Group system: DISS

Mirror Server 2

Details about Mirror Server 2

Mirror Server URL: No valid URL

Mirror Server user

Mirror Server password

Reset Discard Save

Operating modes

Measurement

Flash

Diagnosis

Info

Admin

Data

Extras

Help

Info

5. Manually type in the update target directory for the CD/DVD drive. Apply the CD/DVD drive letter assignment noted in **Section 2.1**. Example (only): **file:/E:/update** ...then click **Save / Yes**:

Offboard Diagnostic Information System Service - 1.1.2

Importer: — VIN: —
Dealer: — Engine: —
Order: —

General Save locations Support Connections Measurement Certificate Measuring technology action

Brand settings

Group system: Logon

Group system: GFF

Group system: ElsaPro

Group system: eShop

Group system: Carport

Group system: DISS

Mirror Server 2

Details about Mirror Server 2

Mirror Server URL: file:/E:/update

Mirror Server user

Mirror Server password

Reset Discard Save

Operating modes

Measurement

Flash

Diagnosis

Info

Admin

Data

Extras

Help

Info

Note:

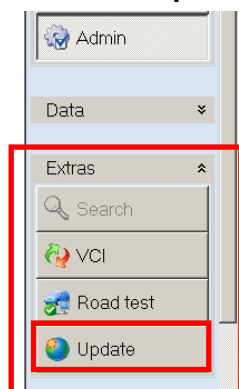
The update target directory entered above **must** include the device's CD/DVD drive letter assignment previously noted. Also heed the placement of colons and slashes. **Examples:** **file:/E:/update** or **file:/F:/update** or **file:/G:/update** ...etc., as applicable to your device.



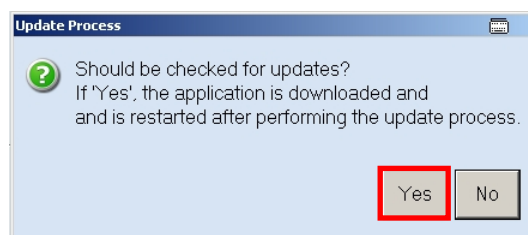
Das Auto.

Service Information

6. From the **Operating modes** section, expand the **Extras** category and select **Update**:

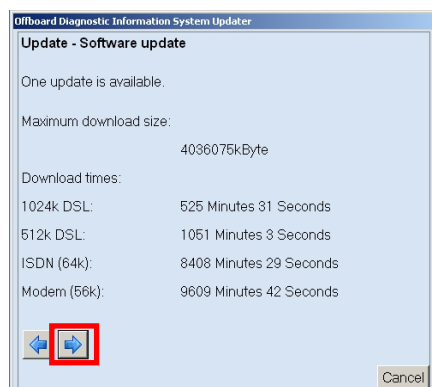


7. Click **Yes**:

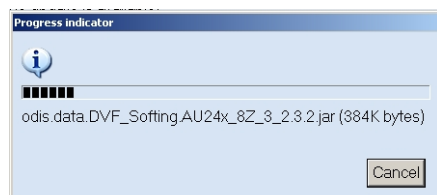


The **ODIS Service** application will automatically shut down and restart. On restart, the update target manually entered in Step 5 is read and a **System Updater** window is displayed.

8. Click the **blue forward arrow** button:



9. **Wait** while the data installation takes place.



Note:

The **Progress indicator** window may appear to stall or lock at times during the data installation. The application will also shut down, restart and continue the installation. This is normal. Please be patient!



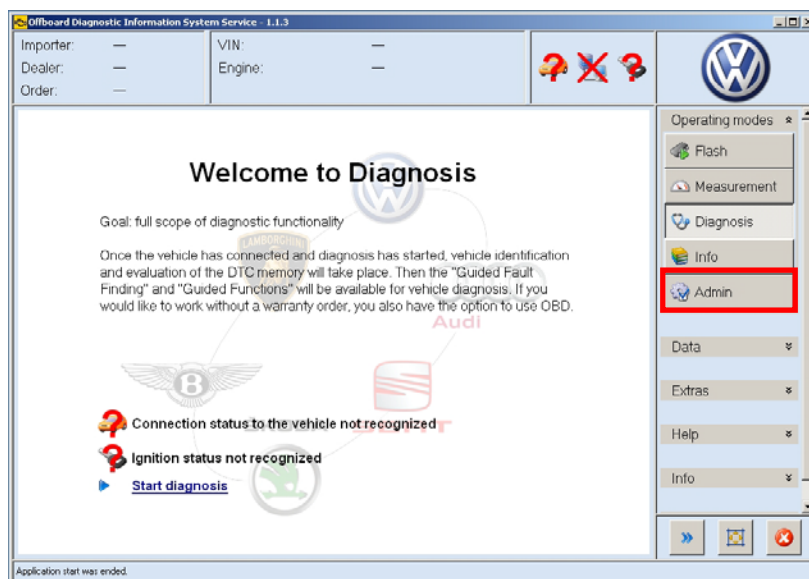
Das Auto.

Service Information

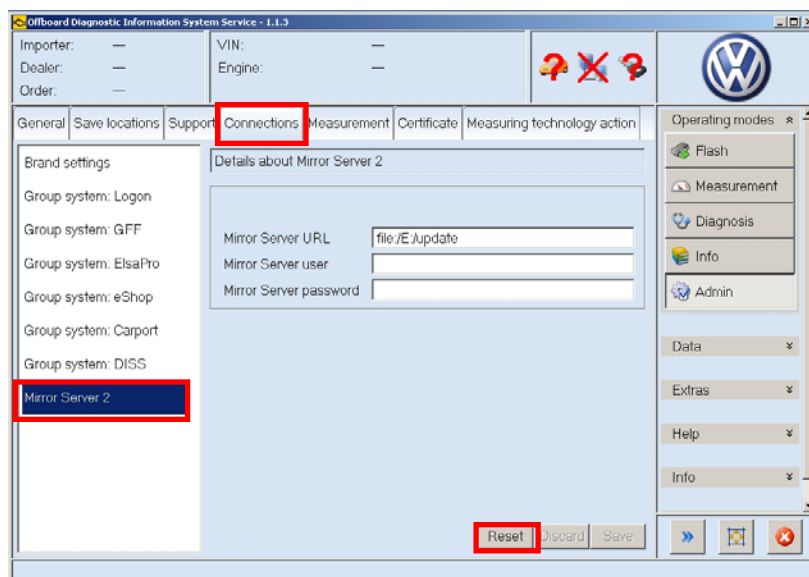
When the update installation is complete, **ODIS Service** will automatically shut down, restart and display the **Release Notes and/or Welcome** screen.

10. Remove the update DVD from CD/DVD drive and store in a safe place.

11. From the ODIS Service Welcome screen, select the **Admin** operating mode:



12. Select the **Connections** tab and **Mirror Server 2** configuration category: Click **Reset**:



The Mirror Server2 URL for the US/CDN market is read from the license file and automatically reset.

Continued ...7/



Das Auto.

Service Information

13. Confirm the Mirror Server URL now appears as: <https://mirrorserver2.vwhub.com/dav/>

All Update steps completed