

Technical Service Bulletin



26 Noises from rear silencer

26 13 19 2027945/5 August 16, 2013. Supersedes Technical Service Bulletin Group 26 number 13-18 dated May 22, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 - 2014	All	Not Applicable
A5	2008 - 2014		
A5 Cab	2010 - 2014		

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header data (Changed customer codes)
4	5/22/2013	Revised header data (Added model year)
3	5/15/2013	Revised header data (New customer codes)
2	8/16/2012	Revised header data (Added model year)
1	11/4/2011	Original publication

- Humming or metallic rattling noise from under the vehicle, heard most consistently during engine idle or slow acceleration.
- Initial inspection indicates that the noise is coming from the exhaust system.

Technical Background

Relative movements in the rear mounting of the exhaust system (rear silencer).

Production Solution

Not applicable.

Service

If the complaint clearly occurs in the portion of the exhaust shown below, reduce the tension on the exhaust system:

1. Loosen the mount (Figure 1, A) at the rear of the exhaust system.

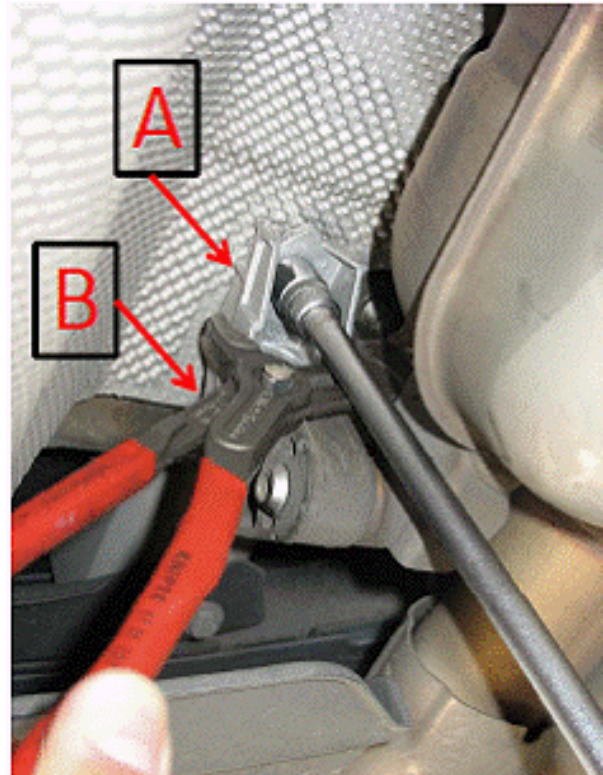


Figure 1. Mount (A). Tighten mount with pliers (B).

2. Tighten the mount while pressing it together with a pair of pliers (Figure 1, B).

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2638		
Damage Code:	0020		
Labor Operations:	Adjust the exhaust system	2638 0999	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2027945/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2027945) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.