

Technical Service Bulletin



48 Squeaking noises when turning the steering wheel or maneuvering

48 13 48 2021191/4 August 21, 2013. Supersedes Technical Service Bulletin Group 48 number 13-46 dated July 22, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2008 - 2010	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Updated customer codes)
3	7/22/2013	Revised header data (Updated customer codes)
2	8/17/2009	Revised header data (Added model)
1	8/3/2009	Original publication

Customer hears squeaking noises when turning or maneuvering the steering wheel.

Technical Background

The folds of the outer CV joint rubber boots can touch each other when the steering wheel is turned.

Production Solution

Not applicable.

Service

1. Protect adjacent components with spray.
2. Inform customer the condition only occurs when the vehicle is new, and that the noises disappear after time.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4048		
Damage Code:	0020		
Labor Operations:	Spray outer CV joint rubber boot	4048 4999	20 TU
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2021191/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
G 052172A2	Spray	.10

Additional Information

All parts and service references provided in this TSB (2021191) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.