

# Technical Service Bulletin

### 48 Squeaking noises when turning the steering wheel or maneuvering

48 13 48 2021191/4 August 21, 2013. Supersedes Technical Service Bulletin Group 48 number 13-46 dated July 22, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
All	2008 - 2010	All	Not Applicable	

## Condition

REVISION HISTORY					
Revision	Date	Purpose			
4	-	Revised header data (Updated customer codes)			
3	7/22/2013	Revised header data (Updated customer codes)			
2	8/17/2009	Revised header data (Added model)			
1	8/3/2009	Original publication			

Customer hears squeaking noises when turning or maneuvering the steering wheel.

## **Technical Background**

The folds of the outer CV joint rubber boots can touch each other when the steering wheel is turned.

## **Production Solution**

Not applicable.

## Service

- 1. Protect adjacent components with spray.
- 2. Inform customer the condition only occurs when the vehicle is new, and that the noises disappear after time.

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## Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.			
Service Number:	4048			
Damage Code:	0020			
Labor Operations:	Spray outer CV joint rubber boot	4048 4999	20 TU	
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU	
	Road test prior to service procedure	0121 0002	10 TU	
	Road test after service procedure	0121 0004	10 TU	
	Technical diagnosis at dealer's discretion			
	(Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance			
Claim Comment:	As per TSB #2021191/4			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## **Required Parts and Tools**

Part Number	Part Description	Quantity
G 052172A2	Spray	.10

## **Additional Information**

All parts and service references provided in this TSB (2021191) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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