

Technical Service Bulletin



48 Vertical steering column adjustment does not work

48 13 50 2033377/2 August 29, 2013. Supersedes Technical Service Bulletin Group 48 number 13-40 dated March 18, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6/A7	2010 - 2011	All	Power Adjustable Steering Column
A6/A7	2012	000001-074407	Power Adjustable Steering Column

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header data (Added model year; removed A8)
1	3/14/2013	Initial publication

- Customer states the vertical adjustment of the steering column does not work or works intermittently.
- Concern may or may not be duplicated.

Technical Background

Software issues causing sporadic failure of the power steering column vertical adjustment.

Production Solution

Revised software.

Service

Update the software in the vehicle electrical system control module, J519 (09), using the appropriate test plan in *Guided Functions* >> 09 – Vehicle Electrical System Control Module J519 >> 09 Power Adjust. Steer. Column CM J886, Update Programming (Figure 1).

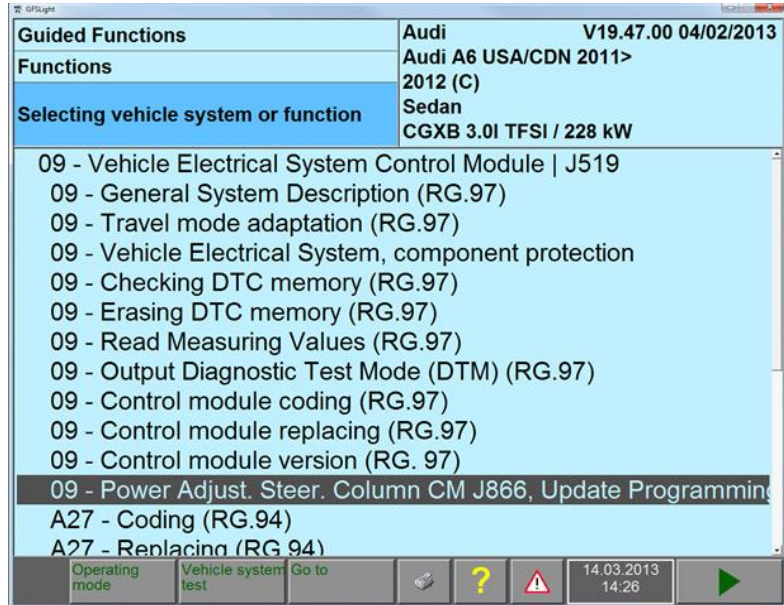


Figure 1. Test Plan location

Model	Engine and/or Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
A6/A7	N/A	N/A	<300	N/A	300	N/A

Technical Service Bulletin



Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4823		
Damage Code:	0039		
Labor Operations:	Update software in the vehicle electrical system control module	4823 2599	40 TU
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2033377/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2033377) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.