

Technical Service Bulletin



85 Noises from blower motor

85 13 19 2035000/1 August 13, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2012 - 2014	All	Not Applicable

Condition

Various “whistling” noises are heard from the blower motor when it is running, particularly when it is running at lower fan speeds:

- The noises may be intermittent, and may depend on the outside temperature, the position of the flaps, etc.
- The noises are subtle, and they may not be heard if the audio system is on or if the vehicle is moving.

Technical Background

The noises may be caused by a section of the noise insulation on the heating and air conditioning unit.

Production Solution

Improvements to the acoustic characteristics of the heating and air conditioning unit are in development.

Service

1. Remove the glove compartment according to the instructions in the Elsa Repair Manual.
2. Remove the section of sound insulation shown in the image at right (Figure 1). It is easily removed by pulling the retaining pin away from the housing.

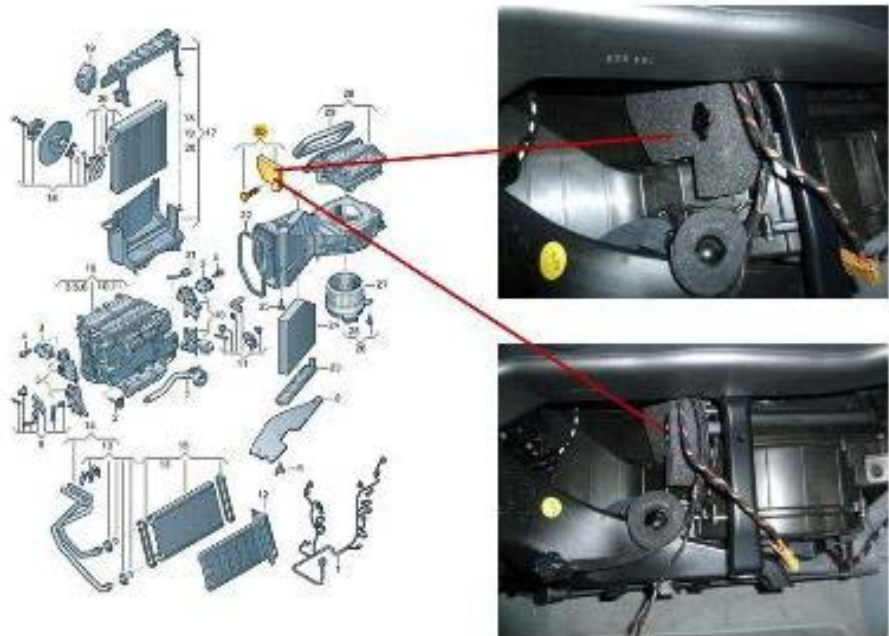


Figure 1. Location of the sound insulation to be removed.

3. Reinstall the glove compartment.
4. Check for blower noise again. If the noise is now gone, no further measures are necessary.

Technical Service Bulletin



Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8515		
Damage Code:	0020		
Labor Operations:	Glove compartment remove and reinstall	6815 1900	40 TU
	Remove sound insulation	6815 9999	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2035000/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2035000) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.