

# Audi of America, Inc.



Date: August 05, 2013

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Update 24Z6

Model Year 2013 – 2014 Audi Vehicles Equipped with 3.0 L Engine  
Manifold Actuator

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **24Z6**.

**What vehicles are affected?**

There are 8,824 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 8,824

CPO Inventory: 0

**What is the issue?**

On Audi vehicles with a 3.0L TFSI engine produced during a certain period, it is possible that the membrane on the vacuum actuator for the intake manifold flaps may tear. As a result, the intake manifold flaps do not function and the engine indicator light turns on.

**What does the repair procedure involve?**

Install new manifold actuators.

**When will the Update be available?**

This Update will be visible in ElsaWeb and ServiceNet on or about August 06, 2013.

**When will parts be available?**

The parts required to complete this Update have a very limited supply currently. A small allocation of the parts required to perform this Update will be sent to your dealership starting Friday, August 2. The allocation will be based on a percentage of the number of affected vehicles in your inventory. Each week as we receive additional parts we will perform additional allocations as required.

**When should I perform the Update on the affected vehicle?**

The parts we allocate should be used once the affected vehicle is sold and prior to delivery to the customer. This will help ensure that you maintain a sufficient supply of parts to perform the Update.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to

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the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the “New and CPO Inventory Open Campaign/Action Listing” report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

**IMPORTANT!** To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on ElsaWeb for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.