

Technical Service Bulletin



53B6 UPDATE – Drain Valve (NVLW)

August 13, 2013

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A7	2012 – 2013	See Campaign/Action screen in ElsaWeb	None

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

A drain valve was not fitted at the rear on Audi A7 vehicles manufactured within a specific period.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **53B6** code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

A drain valve was not fitted at the rear on Audi A7 vehicles manufactured within a specific period.

Service

1. Use a lifting platform to lift the vehicle.
2. Working from underneath the vehicle, use a hot air blower to warm and remove the sealing cap that is stuck to the right side of the battery recess (Figure 1).



Figure 1. Red circle indicates the sealing cap that is stuck to the right side of the battery recess.

3. Remove any excess underseal (Figure 2).



Figure 2. Red arrows indicate excess underseal.

4. Fit drain valve. The direction of installation is not critical (Figure 3).



Figure 3. Installation of drain valve.

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Warranty

Update Time Requirements/ Reimbursement	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the 53B6 code in the ElsaWeb Campaign/Action Information screen on the day of repair.		
53B6 Saga Claim Entry Procedure			
Check ElsaWeb to determine whether Update 53B6 is open.			
Service No.: 53B6			
Damage Code: 0099			
Parts Manufacturer - Removed part: 002			
Claim Type			
Sold vehicle = 7 10			
Unsold vehicle = 7 90			
Saga Accounting Instructions			
Criteria ID	Repair operation	Labor Operation Number	TU
4G	Install drain valve	5324 5599	30
Criteria ID	Part Number	Part Description	Quantity
4G	4G0805271	Drain valve	1
There is no reimbursement for vehicle wash or loaner vehicle.			
If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.			
<i>If the customer agrees to pay for the repair:</i>			
Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.			

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- Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that any *additional required work can be done simultaneously*.
- Update Verification** For verification, *always* check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.
- Help for Claim Input** For questions regarding claim input, contact the Warranty Helpline.
- Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Required Parts and Tools

Part Number	Part Description	Quantity
4G0805271	Drain valve	1

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to upperorderlimits@audi.com. Be sure to include the affected VINs with your order. Prior to submitting your request, ensure that each vehicle has the **53B6** code open in ElsaWeb. Your order will be reviewed and processed accordingly.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.