A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the ElsaWeb Newsletter section in the Technician References menu.

Audi
Truth in Engineering

Audi ElsaWeb Newsletter

Edition 47: August 5, 2013

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ElsaPro is Here

The ElsaPro rollout has begun. Starting today, ElsaPro will begin rollout to dealers in waves (see Wave Overview Table) and will be in all dealerships by the end of the year. The dealerships will receive a series of emails of information several weeks before its scheduled launch.

ElsaPro Roll-out Waves		
Wave	Time Frame	Location
Wave 1	August	New York, New Jersey & Pennsylvania Dealers
Wave 2	September	East Coast / New England Dealers
Wave 3	October	Central and Southern Dealers
Wave 4	November	Texas, Rockies and Southwest Dealers
Wave 5	December	Northwest, Canada and Alaska Dealers

To help support the change, webinars will be held twice a week on Tuesday and Thursday at **3:00 PM Eastern time**. The Tuesday webinar will concentrate on new features and the Thursday webinar will discuss the DMS and ServiceKey integration.

You can access the webinars using the following link:

www.elsapro.omnovia.com

Password: elsapro

Feedback Corner

This week's feedback is from Jason regarding a 2009 A8 Wiring Diagram. He states:

> "IDs for Component #5 and component #21 are reversed. #5 is J343/344 and #21 is J667/668."

This feedback was reviewed by the Service Information team and the diagram was fixed in Elsa. We really appreciate Jason sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
13	26	8

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800) 678-2389.

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Technical Bulletins

96 Radio station or Media track information does not show in cluster DIS - Gen 3 Concert Radio (2034733/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5	2013–2014	Not Applicable
Condition: The customer complains that after the vehicle is started, the name of the current radio station or media track is not shown in the driver information system (DIS). After the music input is changed to a different source and then changed back (i.e., media to radio to media or radio to media to radio), the radio station or media track information is shown in the DIS. **Production Solution:** Not applicable.		

46 Brake noise (2033838/1)		
Model(s)	Year	Vehicle Specific Equipment
RS5, RS5 Cab	2013	Without ceramic brakes
Condition: Customer may report hearing brake squeal from the front brakes. The sound may be more prevalent during cold weather. **Production Solution:** Not applicable.		

43 No communication with 34 module, vehicle lowers after engine start, air suspension warning lights blink (DTC 01487) (2017325/7)		
Model(s)	Year	Vehicle Specific Equipment
Q7	2007–2008	Not Applicable
Condition: • Immediately after the vehicle is started, the air suspension lowers the vehicle to its lowest possible position. • The air suspension warning light blinks.		

- DTC 01487 (System function test incorrect signal sporadic) is stored in the level control system control module.
- An ignition off/on cycle will reboot the system and restore the functions.

Production Solution: Not applicable.

48 Squeaking noises when turning the steering wheel or maneuvering (2021191/3)		
Model(s)	Year	Vehicle Specific Equipment
All	2008–2010	Not Applicable
Condition: Customer hears squeaking noises when turning or maneuvering the steering wheel. **Production Solution:** Not applicable.		

46 Q5 Squealing from front brakes, 2.0T & 3.2L (PR-1LA) (2033102/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2010–2012	2.0T & 3.2L with PR-1LA
Condition: Brakes on vehicles produced before September 3, 2012 (calendar week 36 of 2012), squeak or squeal when used with light to moderate force. **Production Solution:** Not applicable.		

94 Headlight cracked / water ingress into headlight lens (2034735/1)		
Model(s)	Year	Vehicle Specific Equipment
A6	2012–2014	Xenon or LED Headlights
Condition: Heavy condensation present in the headlight. **Production Solution:** Improved tempering of headlight glass.		

91 Bluetooth call quality poor / VR commands not recognized (2034842/1)		
Model(s)	Year	Vehicle Specific Equipment
A7	2012–2014	All

Condition: Customer states:

- Driver's voice sounds muffled or background noise sounds very loud to other caller during Bluetooth® calls.
- Voice recognition commands are not recognized or voice recognition accuracy is poor.

Production Solution: Revised center air vents reduce the angle at which the vents can be pointed upward.

90 Service interval display cannot be reset (2026756/3)		
Model(s)	Year	Vehicle Specific Equipment
A3	2011–2013	Not Applicable.

Condition: The service interval display cannot be reset.
Production Solution: Not applicable.

17 Instrument cluster fault stored (DTC 00003 - no or incorrect basic setting/adaptation) (2034550/1)		
Model(s)	Year	Vehicle Specific Equipment
A3	2011–2013	Not Applicable.

Condition:

- DTC 00003 (Control Module - no or incorrect basic setting/adaptation) is stored in the instrument cluster control module. It may be present following a reset of the Service Reminder Interval.
- There are no functional issues with the instrument cluster.

Production Solution: Not applicable.

91 Navigation control module fault (DTC 02261 - Data medium faulty) (2034511/1)		
Model(s)	Year	Vehicle Specific Equipment
A3	2010–2013	RNS-E Navigation
TT, R8	2010–2014	RNS-E Navigation

Condition:

- DTC 02261 (Data medium - Faulty) is sporadically set in the navigation control module.
- The vehicle has the MY2014 navigation database installed. The DVD label should read 'Version 2013/2014'.

Production Solution: Not applicable.

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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