

Offboard Diagnostic Information System Service (ODIS Service)

Number: AOS-13-15

Subject: Required Open Internet Addresses (URLs)

Date: July 9, 2013

1.0 – Introduction

The ability to communicate with VWAG Group Systems and perform all necessary GeKo Functions in ODIS Service, (GFF, SVM, Keys, etc.) and to utilize the Netviewer one2one remote control client requires certain Internet addresses to remain open on your Dealer Network.

The majority of dealers have an open network, which allows access to ALL Internet sites, but recently we noticed an increase in restricted Internet access at some of our dealers. Below are the required Web addresses that allow your diagnostic devices to communicate smoothly with VWAG.

Note:

You will not be able to reach most of the Web Addresses below via your Internet Explorer browser. However, they must be open on your network firewall to ensure communication. Please contact your Dealer IT Department or In-House IT professional if you feel these Web addresses are being restricted.

2.0 – Required Open Web Addresses (URL's)

ODIS Service

<https://odisinfomedia.vwhub.com/services>

<https://odiscert.vwhub.com/LOGON/LOGONService.asp>

<https://odisinfomedia.vwhub.com/services>

<https://odiscert.vwhub.com/Service42/RepairHints.asp>

<https://odiscert.vwhub.com/PIN/PINService.asp>

<https://odiscert.vwhub.com/svmvw/svmvwservice.asp>

<https://odiscert.vwhub.com/PROTO/PROTOService.asp>

<https://mirrorserver2.vwhub.com/dav/>

NetViewer one2One – Telediagnosis Software

<http://nv-us-ks02.netviewer.com:80>

<http://nv-us-ks02.netviewer.com:443>

<http://nv-us-ks02.netviewer.com:2000>