

Technical Service Bulletin



90 Service interval display cannot be reset

90 13 39 2026756/3 July 24, 2013. Supersedes Technical Service Bulletin Group 91 number 11-27 dated August 4, 2011 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-----------|-----------|----------------------------|
| A3 | 2011-2013 | All | Not Applicable |

Condition

| REVISION HISTORY | | |
|------------------|-----------|---|
| Revision | Date | Purpose |
| 3 | - | Revised header data (Added model year) Revised <i>Service</i> (Added Tip) Revised <i>Additional Information</i> (Added TSB) |
| 2 | 8/4/2011 | Revised header data (Added model year) |
| 1 | 6/29/2011 | Original publication |

The service interval display cannot be reset.

Technical Background

If the service interval display is reset under the menu point *Service Work* in Guided Functions or Guided Fault Finding, the counter for the mileage and time-related service may not be reset. Therefore, **Service due** or **Service!** is still shown.

Production Solution

Not applicable.

Service

1. In *Self Diagnosis*, enter address code 17 (Instrument Cluster), and change adaptation channels 53 and 55 to zero. Do *not* replace the instrument cluster for this concern.



Tip: DTC 00003 (Control Module – no or incorrect basic setting/adaptation) may be present in the Instrument Cluster after the adaptation is performed. This is acceptable and the DTC should be ignored.

2. Carry out all service work as before.

Warranty

| | | | |
|--------------------------|--|--------------|--|
| Claim Type: | Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 9025 | | |
| Damage Code: | 0039 | | |
| Labor Operations: | Change adaptation values | 0150 0000 | Time stated on diagnostic protocol (Max 40 TU) |
| Diagnostic Time: | GFF – Checking and clearing fault codes included in existing labor operations | No allowance | 0 TU |
| | Road test prior to service procedure | No allowance | 0 TU |
| | Road test after service procedure | No allowance | 0 TU |
| | Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details) | | |
| Claim Comment: | As per TSB #2026756/3 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

More information on this system can be found in the following resources:

- TSB 2034550: *17 Instrument cluster fault stored (DTC 00003 - no or incorrect basic setting/adaptation)*

All parts and service references provided in this TSB (2026756) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.