DanyD
BRP Service Dept - N/A



Posts: 686
Registered: 10-19-2011
Location: NA

2013 RS (standard model) cluster fuel level indication [New]

Options

07-04-2013 03:31 PM

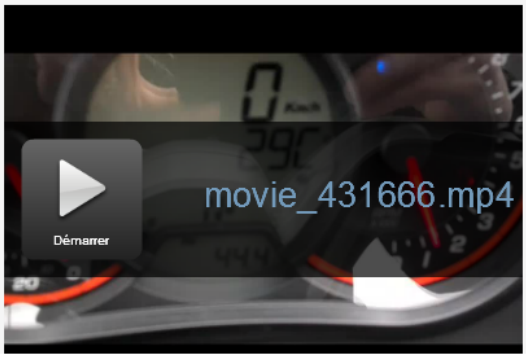
BRP has gotten a few reports concerning the fuel level digital indication in the cluster. It seems that when the unit is turned on and the cluster does its WOW (needle sweep), shortly after the fuel level indicates low (flashing) and the low fuel light is on even if there is suffisant fuel in the tank. This will be displayed for a short while, the fuel level eventually becomes normal again.

I attached a short video to show what it does.

I'm looking for more cases like this, if you have a customer that talks about this please send me the following information by private message:
Dlr #
VIN
Mileage
Brief description of what cst told you. How often does it happen (every start up or once out of 10 start ups), how long does it take for the fuel level to become normal again. etc...

At this time, we believe this to be a software issue, therefore I need more cases to confirm the problem.

If the fuel level indication is not correct in permenance, regular diagnostic is recommended as per shop manual procedure.



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3 weeks ago

Here's the solution to this problem:

B.U.D.S. R3.5.0 has an update for this model (RS standard only). Hook up B.U.D.S. and go to top left of the screen *Modules/Cluster/Update*.

MY2013-5_SPYDER	2012-11-15	Cluster RS STD MY13 update	219 800 312.fc

A service bulletin will be released in the near future. Regular warranty applies.
System: 10
Job: 132

Module update 0.3hr.

Dany D
Roadster Product Specialist

Report Inappropriate Content
Message 2 of 2 (18 Views)

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2 Kudos

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