

Technical Service Bulletin



85 Instrument panel vents cannot be adjusted

85 13 13 2032579/2 February 25, 2013. Supersedes Technical Service Bulletin Group 85 number 13-12 dated January 22, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi Q7	2012	000001 - 999999	Not Applicable
Audi Q7	2013	000001 - 009159	

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title (corrected Elsa display error)
1	1/22/2013	Initial publication

The air distribution fins in either of the outer instrument panel vents do not adjust. The fins may be broken or loose and cause a rattling sound (Figure 1).



Figure 1. Damaged fins on an outer instrument panel vent.

The fins may also be missing (Figure 2).



Figure 2. Missing fins on an outer instrument panel vent.

Technical Background

This condition arises due to a tolerance issue with the components in the mechanism during production.

Production Solution

An improved outer instrument panel vent has been implemented.

Service

Replace the instrument panel vent.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8555		
Damage Code:	0010		
Labor Operations:	Air vent outer remove and reinstall	8555 1900	20 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2032579/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
Audi Q7 left side:		
4L0820901R H77	Fresh air outlet, left, nero (black)	1
Or		
4L0820901T 3Q7	Fresh air outlet, left, aluminum	1
Audi Q7 right side:		
4L0820902R H77	Fresh air outlet, right, nero (black)	1
Or		
4L0820902T 3Q7	Fresh air outlet, right, aluminum	1

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.