

Technical Service Bulletin



57 Advanced key functions are inoperative

57 13 83 2021363/5 February 22, 2013. Supersedes Technical Service Bulletin Group 57 number 11-48 dated July 25, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2009 – 2010	All	Audi Advanced Key
	2011	A000001 – A034238 (Ingolstadt) N000001 – N013527 (Neckarsulm)	
A5	2008 – 2010	All	
	2011	000001 – 017836	
A5 Cabriolet	2010	All	
	2011	000001 – 003374	
Q5	2009 – 2010	All	
	2011	000001 – 023901	
A8	2011	000001 - 001890	

Condition

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header data (added model code)
4	7/25/2011	Revised header data (Added A8) Revised <i>Condition</i> (Revised DTC statement)
3	7/8/2011	Revised header data (Added model year 2011 and A5 Cabriolet) Revised <i>Condition</i> (Revised DTC statement)
2	6/3/2010	Revised header data (Controlling TSB display in ElsaWeb)
1	10/02/2009	Original publication

- Vehicle doors cannot be locked or unlocked using Advanced key.
- Vehicle cannot be started using the Start-Stop button.
- In Access/Start Authorization Control Module J518 (address word 05), **DTC 03283** (Driver's side Access/Start Authorization Antenna Short Circuit to Ground), **DTC 03284** (Right Access/Start Authorization Antenna Short Circuit to Ground) or **DTC 00183** (Interior Access/Start Authorization Antenna 1 -R138-) are stored.

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- Vehicle keys function properly otherwise, operating the door locks via the remote control as well as starting the vehicle using the ignition switch.

Technical Background

Not applicable.

Production Solution

Optimized Access/Start Authorization Control Module.

Service

1. Check the vehicle wiring according to the wiring diagram and Guided Fault Finding.
2. If no errors are found with the vehicle wiring, replace Convenience System Control Module J393 (address word 46).



Tip: The Access/Start Authorization Antenna can be ruled out as the cause; this may not be correctly shown in the Guided Fault Finding. Replacing the antenna does *not* address the condition.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5789		
Damage Code:	0040		
Labor Operations:	GFF – Checking and clearing fault codes	0150 0000	Time stated on diagnostic protocol (Max 100 TU)
	Comfort system central control module replace	5789 5500	See ElsaWeb for TU
Diagnostic Time:	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		

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Claim Comment:	As per TSB 2021363/5
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) may be necessary to complete this procedure:

- TSB 2024111, *57 Replaced Comfort System control unit (BCM2) cannot be coded*

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.