

Audi of America, Inc.



Date: April 2013

To: General Managers, Service Managers, Service Technicians, Parts Managers

From: Audi Workshop, Warranty Parts & Service Support

Subject: Invalid License Error after ODIS Service Installation

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ODIS Service licenses and security certificates are matched with VAS diagnostic device hardware keys. Depending on the device, certain hardware repairs will invalidate or change the hardware key. If ODIS Service is initially installed or reinstalled with the license file obtained before the hardware repair, ODIS Service determines a mismatch and an "Invalid license" error is displayed.

The attached communication covers two device-specific hardware repair situations that cause an "invalid license" error. Identify the applicable device and situation that may apply, and follow the instructions as detailed in the communication.

Note: The procedures must be performed by qualified personnel only!

This AOS Communication (AOS-13-06) is also posted on Audi ServiceNet under Workshop Equipment, Offboard Diagnostic Information System (ODIS Service).