

94 Bugs or debris found in rear lid taillight housing

94 13 15 2027755/2 April 19, 2013. Supersedes Technical Service Bulletin Group 94 number 11-59 dated December 7, 2011 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2010	All	Not applicable
Q7	2011	All	Not applicable
Q7	2012	000001 - 010780	Not applicable

Condition

REVISION HISTORY				
Revision	Date	Purpose		
2	-	Revised Service (changed procedure) Revised Warranty (removed road test allowance)		
1	12/7/2011	Original publication		

Customer may report:

Bugs are trapped inside the rear taillight housing.

Workshop findings:

Bugs can be seen inside the housing, and there are no external markings indicating the taillight has been hit or has been previously damaged due to outside influence (Figure 1).



Figure 1. Bugs found inside the lid taillight housing.

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Technical Background

Bugs are able to enter the taillight housing because the seal around the housing is not tight enough.

Production Solution

The seal for the taillight housing is optimized.

Service

- 1. Clear out bugs and debris from taillight housing (this can be done with dry compressed air).
- 2. Replace the seal on the taillight housing with the new optimized seal (**4L0945191B**). The new seal can be used with either the right or left taillight housing.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.			
Service Number:	9431			
Damage Code:	0030			
Labor Operations:	Tailgate trim panel remove+reinstall (Top)	7092 1905	20 TU	
	Tailgate trim panel remove+reinstall (Lower)	7092 1950	40 TU	
	Taillight remove+reinstall	9431 1950	10 TU	
	Replace single taillight seal	9431 9999	10 TU	
	-OR-			
	Tailgate trim panel remove+reinstall (Top)	7092 1905	20 TU	
	Tailgate trim panel remove+reinstall (Lower)	7092 1950	40 TU	
	Taillights remove+reinstall	9431 2050	20 TU	
	Replace both taillight seals	9431 9999	15 TU	
Diagnostic Time:	GFF	No allowance	ο τυ	
	Road test prior to service procedure	No allowance	ο τυ	
	Road test after service procedure	No allowance	ο τυ	
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)			
Claim Comment:	As per TSB #2027755/2			

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
4L0945191B	Gasket (left or right)	1 or 2

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Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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