

Warranty - Technical Support - After Sales

Audi Warranty, Technical Support, After Sales Communication **Number: AWC-13-06**

Subject: VAS Testers Brand Software V19.48.00

Date: Mar 28, 2013

To: U.S., Puerto Rico Dealers

This document conveys General Information.

Thank you for your support in keeping your VAS testers updated as a new version CD arrives. Now we need to keep the momentum going!

Version 19.48.00, Brand software update, for the VAS tester is being mailed to dealers this week. PLEASE WATCH FOR THE CD TO ARRIVE AT YOUR DEALERSHIP!

We apologize that this new version is being sent to you in such close proximity to the previous update, but thought it was important to get **V19.48.00** into your hands as quickly as possible because it **contains the model year 2014 A8 3.0L TDI (Eng. Code CPNA) guided fault finding function test for this engine. The benefit is that after updating the VAS tester with this software version, you will no longer need to follow the Service Information work around document AVT-13-05.**

Please follow the same procedure as with previous versions:

It is imperative that all the VAS testers at every Audi dealership are updated with the newest version within 10 days after receiving the CD. As soon as the update is complete, a vehicle should be scanned using GFF and the log sent online. This will verify and validate that the CD version on your scan tool is now up to date.

Using the most recent software is also critical for receiving timely and accurate reimbursement for a SAGA claim.

We appreciate and thank you for the support.

Robert Lecznar
Gen. Mgr. Audi Warranty

Brian Stockton
Gen. Mgr. Audi Technical Support

Joe Rood
Gen. Mgr. Audi After Sales

Tester Technical Assistance

VAS 5051B, 5052A, 6150(A/B)

- ▶ Software installation or function: 1.888.896.1298
9:00AM to 5:00PM ET Monday through Friday
- ▶ Software subscriptions: Audi Technical Literature Ordering Center
Audi.techliterature.com

All Testers

- ▶ Network connectivity: IT Service Desk Center 1.866.892.3375 Select prompt "1" for Dealers,
- ▶ then prompt "1" for Service/VAS Tester Support
Support is available 24 hours a day, 7 days a week