

Technical Service Bulletin



57 Alarm goes off for no reason

57 13 90 2034071/1 June 7, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A8	2013 – 2014	All	N/A

Condition

- The customer reports that the alarm goes off for no reason.
- The passenger door control module, J387 (address word 52), has software version 0273 – only this version is affected (Figure 1)

Address: 52 System name: 52 - Door Electronics, Passenger's Side Protocol versions: KWP2000/TP20

Hardware part number: 4H0959792G
Software part number: 4H0959792G
Hardware version number: H06
Software version number: 0273

Figure 1. Affected version.

- Measuring value blocks 21-24 in the Comfort system central control module, J393 (address word 46), indicate the last alarm source. A value of 1, 2 or 3 is stored as the last alarm source.

Technical Background

Incorrect coding/parameterization of the passenger door control module.

Production Solution

Changed coding/parameterization of the passenger door control module.

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Service

SVM Update Instructions

1. Follow all instructions in the attached TSB, 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the coding/parameterization using the SVM action code as listed in the table below if necessary.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Action Code
A8	4H0959792G	0273	4H0959792G	0273	52A002



Tip: Because this SVM version only provides a new coding/parameterization, the part number and software version do not change.

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	6438		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (Max 40 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2034071/1		



Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.