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Audi
Truth in Engineering 

Audi Elsa Newsletter

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Content

- [Elsa2Go](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



Elsa2Go

We are pleased to announce the introduction of Elsa2Go, a lite version of Service Information for the iPad. Elsa2Go provides a portable solution for our Service Information and also allows users to search across platforms. To register for an ID follow the link: <https://www.accessaudi.com/snetljct/en/web/audi/elsa2go> or log into ServiceNet, go to Technician References > Elsa2Go and use the Elsa2Go Registration Form.

As this is a new application, we welcome comments/critique on anything: content presentation, functionality, design, usability, concept, likes, dislikes, suggestions, etc. If you have any feedback we would love to hear from you. There are a couple

different types of feedback and a different way to submit each.

1. For feedback concerning the content within the application, please submit a feedback through the application using the bullhorn in the upper right hand corner of a document.
2. For feedback concerning the app and improvements to it please email: aoa.workshopinformation@audi.com.

[Back to top](#)

Technical Bulletins

37 Gearbox malfunction message in cluster (DTC P0706)(2034863/2)		
Model(s)	Year	Vehicle Specific Equipment
A4	2013	OAW Transmission
A5 Cab, A6	2012-2013	OAW Transmission
Condition: Customer may report that the gearbox warning message is on. DTC P0706 (driving mode sensor, implausible signal) is stored in the transmission control module. Production Solution: Not applicable.		

57 Customer autolock setting "Lock when driving" not available in MMI menu(2035173/2)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2013	MMI Navigation Plus
Condition: Customer may report that the automatic door lock function cannot be deactivated. Production Solution: There is no production solution. However, the Comfort System Control Module 2, J393 (address word 46), can be coded differently to both enable the system configuration option and to set the default to ON or OFF.		

97 Various electrical components inoperative(2016275/5)

Model(s)	Year	Vehicle Specific Equipment
Q7	2007-2014	Not applicable

Condition:

- Electrical components associated with the panorama roof, power rear lid, interior lighting, or Central Electrics (such as sunroof frame/sunshade operation, power rear lid operation with open/close switch, dome light operation, etc.) may become inoperative.
 - The battery may be discharged.
- This bulletin only applies to vehicles with panorama roofs.

Production Solution: Improved wire harness routing.

91 MMI 3G Sound system "popping" and/or other audio issues (K0133 Update)(2034923/3)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5	2011-2012	MMI 3G
A6, Q7	2011	MMI 3G

Condition: Sound system "pops" and loses audio for a few seconds (for vehicles with base sound system), or sound system loses audio for a few seconds and returns on its own (for vehicles with Bose or Bang & Olufsen sound system).

Production Solution: Improved software.

20 MIL on (DTC P045600 - EVAP System Leak Detected NVLD (very small leak))(2035073/1)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab	2013-2014	NVLD
A6, A7	2012-2014	NVLD

Condition:

- MIL on.
- DTC P045600 (EVAP System Leak Detected NVLD (very small leak)) is stored in the engine control module.

- Drivability is not affected.

Production Solution: New pressure sensors in production:

- For vehicles with a fuel tank pressure sensor, G400, and a fuel tank leak detection control module, J909, that are separate (two components): part numbers 8K0906253 and 8K0906253B are superseded to 8K0906253D.
- For vehicles with a fuel tank pressure sensor, G400, and a fuel tank leak detection control module, J909, which are integrated (one component): part numbers 8K0906253A and 8K0906253C are superseded to 8K0906253E.

Note: Always use a VIN to search parts in ETKA.

46 Rattling noises from front axle on uneven roads (brake disc)(2035113/2)

Model(s)	Year	Vehicle Specific Equipment
A8	2011-2013	Not applicable

Condition: Customer may report rattling noises from front axle on uneven roads.
Production Solution: Not applicable.

17 Engine oil consumption too high, 2.0L TFSI (EA888) Model Year 2009-2011(2027731/5)

Model(s)	Year	Vehicle Specific Equipment
A4	2009-2011	2.0L TFSI
A5, A5 Cab	2010-2011	2.0L TFSI
Q5	2011	2.0L TFSI

Condition: Based on customer complaint, follow the procedure.
Production Solution: Crankcase pressure reduction starting with model year 2012.

72 Seat adjustment switch sporadically inoperative(2018015/4)		
Model(s)	Year	Vehicle Specific Equipment
Q7	2007	Not applicable
<p>Condition: Seat adjustment switch for longitudinal, height, rake, and backrest is adjustment sporadically inoperative. Production Solution: Improved seat adjustment switch.</p>		

Pending Service Solutions

No new pending service solutions this week.

[Back to top](#)

Campaigns

REVISION: 20U6 - 2013–2014 MY Audi S6 and S7 Fuel Line					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7	2013–2014	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>Due to manufacturing tolerance issues, a fuel line in affected vehicles can become damaged over time. If this happens, it could result in a fuel leak. Leaking fuel, in the presence of an ignition source, can lead to a fire.</p>					

REVISION: 60B6 - 2013–2014 MY Audi A8 and S8 Equipped with Standard Sunroof Glass					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A8, S8	2013–2014	All	All	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>Due to a production process issue at the sunroof glass supplier, some vehicles may have been manufactured with a standard sunroof that is susceptible to breakage if a door on the vehicle is slammed shut, or if the vehicle experiences a sudden jolt, such as when hitting a large bump or pothole in the road. If the glass panel were to break when the vehicle is in motion, it could cause driver distraction. Additionally, broken glass inside the vehicle poses a risk of injury to vehicle occupants.</p>					

[Back to top](#)

Updates

24AD UPDATE - ECM Software Update (FED_EMS)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A4, Allroad, A5, A5 Cab, A6, Q5	2012-2014	None	None	See Campaign/Action screen in Elsa	See Campaign/Action screen in Elsa
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: Under certain conditions, permanent mode \$0A DTC codes concerning the fuel pump power stage module may remain visible after the vehicle's OBD system has run the proper monitors successfully to allow the DTC to be erased by the system, after a proper repair. This software malfunction may cause vehicle to not pass IM inspection programs. This software update eliminates specific permanent DTC codes stored in mode \$0A of the ECM. All other DTC storage functions remain unaffected.</p> <p>This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none">• Procedure is valid only for vehicles that show the 24AD code in the ElsaWeb Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none">• Vehicle must be within the Federal Emissions Warranty.• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.					

19J1 UPDATE - 4.0 l Quality Package (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7, A8, S8	2013-2014	None	None	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
<p>A quality package has been defined for Audi vehicles with 4.0L TFSI engine manufactured within a specific period. This Update is in effect until removed.</p> <p>Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"> • Procedure is valid only for vehicles that show the 19J1 code in the ElsaWeb Campaign/Action Information screen on the day of repair. <ul style="list-style-type: none"> • Vehicle must be within the New Vehicle Limited Warranty. • Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin. • Procedure must be performed on applicable vehicles in dealer inventory prior to sale. 					

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

[Back to top](#)

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