

Technical Service Bulletin



96 Lane Change Assistant sporadically inoperative

96 13 78 2034000/3 October 31, 2013. Supersedes Technical Service Bulletin Group 96 number 13-74 dated September 11, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7	2011 - 2013	All	Lane Change Assistant
A8	2010 - 2013	All	Lane Change Assistant

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised Header (added the rest of MY13)
2	9/11/2013	Revised <i>Service</i> (Added software levels)
1	5/29/2013	Initial publication

Customer complaint:

- Audi Lane Change Assistant deactivates or is sporadically inoperative.
- Message "Side Assist Unavailable" is displayed in the Driver Information Display when the system deactivates.

Workshop Findings:

- Audi Lane Change Assistant can be activated without issue.
- One or both of the following DTCs is stored in the Lane Change Assistance control module, J769 (3C):
 - **DTC 02853** (Lane Change Assistance Warning Lamp -K233- Open/Short Circuit to B+)
 - **DTC 02854** (Lane Change Assistance Warning Lamp -K234- Open/Short Circuit to B+)

Technical Background

A software issue within J769 causes a diagnostic fault, which deactivates the Audi Lane Change Assistant temporarily.

Production Solution

Revised software.

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Service

SVM Update Instructions

1. Follow all instructions in the attached TSB, 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the Lane Change Assistance control module, J769 (3C), using the SVM action code as listed in the table below if necessary.

Model	Engine and/or Transmission	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Action Code
A6/A7	N/A	4G0907566C	N/A	4G0907566C	0050	3CA011
	N/A	4G0907566D	N/A	4G0907566D	0060	
	N/A	4G0907566E	N/A	4G0907566E	0040	
	N/A	4G0907566H	N/A	4G0907566H	0040	
	N/A	4G0907566J	N/A	4G0907566J	0060	
	N/A	4G0907566K	N/A	4G0907566K	0020	
A8	N/A	4H0907566	N/A	4H0907566	0110	
	N/A	4H0907566A	N/A	4H0907566A	0050	

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9635		
Damage Code:	0039		
Labor Operations:	Update software of J769	9635 2599	30 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2034000/3		

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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2034000) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.