

Technical Service Bulletin



74 Leather upholstery, cleaning tips

74 13 12 2004327/4 October 2, 2013. Supersedes Technical Service Bulletin Group 70 number 08-39 dated December 4, 2008 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2002 - 2015	All	Leather upholstery

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Added model years; updated customer codes) Revised <i>Service</i> (Removed reference to an archived TSB)
3	12/4/2008	Revised Title to include Repair Group

Leather upholstery is dirty or stained.

Technical Background

Not applicable.

Production Solution

No change.

Service



Note:

Headrests and armrests that are exposed to perspiration may require cleaning more often. Avoid solvents, wax, polish, shoe cream, spot removers, household cleaners, etc. These cleaners will likely damage the finish, affect the color, and lead to premature aging of the leather.

Normal cleaning

1. Use plain water and a soft, non-pigmented cloth or sponge. Wring water out of cloth or sponge so it is damp, not wet, and wipe over surface. Do not allow water to soak into leather or penetrate seams.
2. Wipe off with a soft dry cloth.

Stubborn dirt



Note:

Always read and follow manufacturer cautions and warnings when using a cleaning product. Always test the product in an inconspicuous area prior to using in visible areas.

1. Dilute a small amount of liquid soap such as Ivory or Murphy's Oil Soap (or equivalent) in a quart of water.
2. Moisten a soft, non-pigmented cloth or sponge with the diluted soap/water mixture. A 3M Scotch-Brite® Type T Scuff Sponge (3M Part No. 07439) or equivalent can also be used.
3. Wring water out of cloth or sponge so it is damp, not wet, and wipe over surface. Do not allow water to soak into leather or penetrate seams.
4. Wipe off with a soft dry cloth.

Stubborn stains

For water-soluble stains:

1. Dilute the stain with lukewarm water.
2. Moisten a soft, non-pigmented cloth or sponge with water.
3. Working an area larger than the stain, liberally dab the stain. Work inwardly towards the stain then outwardly from the stain. Dampen the area but avoid soaking the leather.
4. Use a clean cloth or sponge to absorb the liquid.
5. Allow leather to air dry.
6. When the leather is dry, polish with a dry, soft cloth.

For greasy stains:

1. Dilute a small amount of liquid soap such as Ivory or Murphy's Oil Soap (or equivalent) in a quart of water.
2. Remove excess grease immediately with a soft cloth or paper towel.
3. Moisten a soft, non-pigmented cloth or sponge with the diluted soap/water mixture

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4. Working an area larger than the stain, liberally dab the stain. Work inwardly towards the stain then outwardly from the stain. Dampen the area but avoid soaking the leather.
5. Use a clean cloth or sponge to absorb the liquid.
6. Allow leather to air dry.
7. When the leather is dry, polish with a dry, soft cloth. A certain amount of grease will absorb into the leather and disappear of its own accord.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2004327) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.