

## 70 A pillar trim is loose

70 13 34 2035687/1 November 4, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2007 - 2014	All	Not Applicable

## Condition

The A pillar trim on the right or left side of the vehicle is loose or does not fit properly.

## Technical Background

The shape of the trim deforms over time.

## Production Solution

Not applicable.

## Service

1. Confirm that the trim is loose or ill-fitting. With the door open, the trim will likely appear as shown at right (Figure 1).

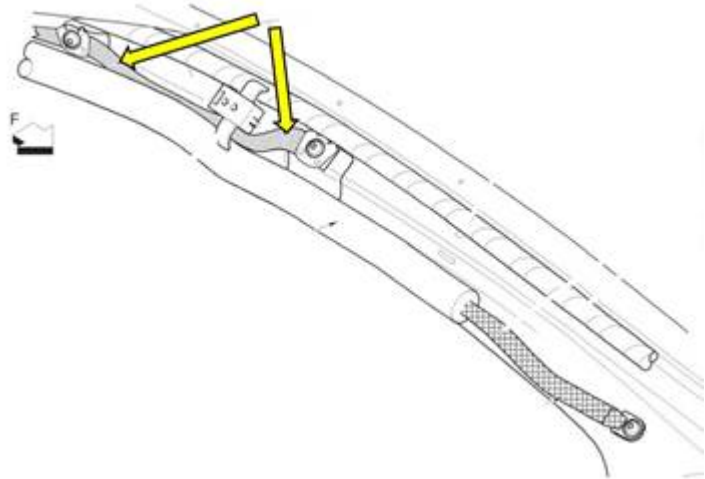


Figure 1. Loose A pillar trim.

- Replace the affected trim on one or both sides of the vehicle as necessary.



**Tip:** A single mounting screw is used to mount the A pillar trim. It runs through an adapter under the trim. The adapter also guides the wiring harness and sunroof drain hose. Alongside the adapter is the assembly support strap for the curtain airbag (Figure 2). When installing the new trim, make certain that this assembly support strap is not trapped or pinched between the adapter and the A pillar structure.



**Figure 2.** Location of the assembly support strap along the A pillar trim bracket.

## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	7057		
<b>Damage Code:</b>	0018		
<b>Labor Operations:</b>	A pillar trim remove and reinstall.	7057 1900	30 TU
	-or-		
	Both A pillar trim remove and reinstall	7057 2000	50 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2035687/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

# Technical Service Bulletin



## Required Parts and Tools

Part Number	Part Description	Quantity
4L0867233X XXX	Lining, pillar A - Left	1
4L0867234X XXX	Lining, pillar A - Right	1

Use index and color variant specified in the parts catalogue according to the VIN of the subject vehicle.

## Additional Information

All parts and service references provided in this TSB (2035687) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.