

Technical Service Bulletin



PSS 46 Clunk from front brakes (non-hybrid vehicles)

46 13 61 2035710/1 November 6, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2013 - 2014	All	2.0T & 3.0T (non-Hybrid)

Condition

Customer may report hearing a clunk noise when brakes are applied at slow speeds after the vehicle has changed direction (e.g., parking lot maneuvers).



Tip: This PSS TSB does not apply to Q5 Hybrid models.

Technical Background

Various parts have been replaced under warranty for the condition noted above, but no issues have been identified with the replaced parts.

Production Solution

Not applicable.

Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application via the hyperlink in Accessaudi.com (Figure 1) or Technical Assistance page in Elsa (Figure 2).

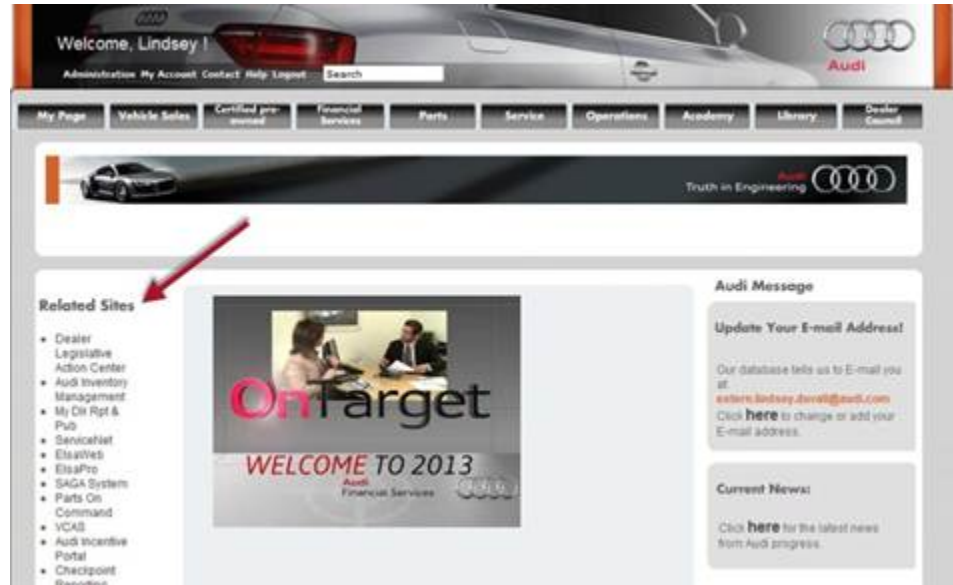


Figure 1. Related Sites section on Accessaudi.com landing page



Figure 2. Technical Assistance page



Tip: For critical cases, create a TAC ticket.



Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2035710) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.